

# Computing Explanations in Problem Solving

## A Review of Formal Approaches

**Barry O'Sullivan<sup>1</sup>**    **Ulrich Junker<sup>2</sup>**

**<sup>1</sup>Cork Constraint Computation Centre**

Department of Computer Science, University College Cork, Ireland

`b.osullivan@cs.ucc.ie`

**<sup>2</sup>ILOG, An IBM Company**

Sophie Antipolis, France

`uli.junker@free.fr`

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# Where can you get the slides?

## Tutorial web-site

<http://www.cs.ucc.ie/~osullb/ijcai-tutorial-2009/>

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# Outline

- 1 Introduction
- 2 Explanations and Satisfaction
- 3 Explanations and Optimisation
- 4 Case-Study: Configuring Telecoms Feature Subscriptions
- 5 Wrap-up

# Outline

- 1 Introduction
  - What is the tutorial about?
  - What are Explanations?
  - Formalising an Example
  - Product Configuration
  - Knowledge Representation and Reasoning
- 2 Explanations and Satisfaction
- 3 Explanations and Optimisation
- 4 Case-Study: Configuring Telecoms Feature Subscriptions

# What is this tutorial about?

## Example

In November 2003, a client had the problem that constraint propagation in their configurator was failing for a system described by 300,000 constraints.

## How do we debug this?

There are  $2^{300,000}$  possible causes, but in our example, only 8 of the constraints were sufficient to produce the failure, but there are still  $> 10^{39}$  combinations of possibilities.

## After this tutorial you will how to ...

Identify these 8 constraints after only 270 consistency checks!

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## After this tutorial you will how to ...

Identify these 8 constraints after only 270 consistency checks!



# Where can I apply what I learn?

- 1 Product Configuration
- 2 Test Generation
- 3 Recommender Systems
- 4 Case-based Reasoning Systems
- 5 Knowledge-based Systems
- 6 Software Product Lines
- 7 Debugging
- 8 Can you think of any others?

# What are Explanations?

## Two forms of explanation in artificial intelligence [13]

- 1 Explanations as part of the reasoning process – used in the search for a diagnostic result in order to support a particular hypothesis.
- 2 Explanations that attempt to make the reasoning process, its results, or the usage of the result understandable to the user.

We will focus on the **latter form** of explanation.

# Let's consider an example

## Pediatrics

- 1 A doctor needs to explain why a 12 week old baby needs to be kept in hospital for observation because of an infection.
- 2 The doctor has a premature baby and a 14 week old baby with a similar infection.

## Challenge

How can the doctor give a convincing explanation for why the 12 week old needs to be kept in hospital?

# Let's consider an example

## Pediatrics

- 1 A doctor needs to explain why a 12 week old baby needs to be kept in hospital for observation because of an infection.
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## Challenge

How can the doctor give a convincing explanation for why the 12 week old needs to be kept in hospital?

# Let's consider an example

Is this a good explanation?

“We have a premature baby with a similar condition, therefore we think your 12 week old baby should also stay in hospital.”

# Let's consider an example

## Is this a good explanation?

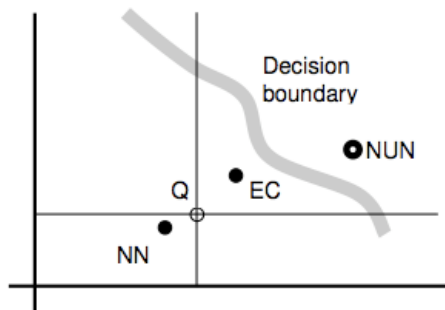
“Your 12 week old baby needs to be kept in hospital because there is a 14 week old baby (older and stronger) who has a similar condition and is being kept in hospital.”

# What is the principle at play here?

## Explanation in decision making

- We are explaining a **decision**.
- In AI, a decision problem has a reasonably well defined **decision boundary**.
- Choosing a **explanatory case** that is closer to the decision boundary than the case we have at hand makes intuitive sense.

# Formalising this Example



From Doyle et al.  
ECCBR-04 [4]:

- $Q$  = query case
- $NN$  = nearest neighbour
- $EC$  = explanation case
- $NUC$  = nearest unlike neighbour



# Similarity between experiences

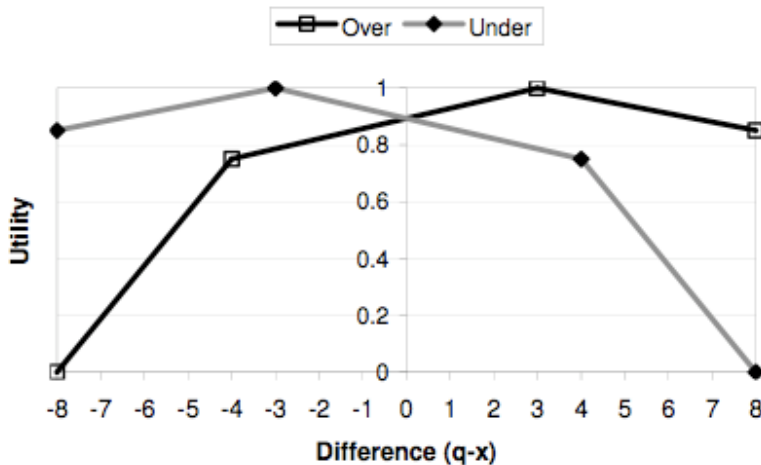
- Let's represent an 'experience' as a vector of features  $F$ .
- We can define the **similarity** between experience  $x$  and  $y$  as follows:

$$\text{sim}(x, y) =_{\text{def}} \sum_{f \in F} w_f \times \sigma_f(x[f], y[f])$$

where  $w_f$  is the weight of feature  $f$ , and  $\sigma_f$  is measure of the similarity between values for feature  $f$ .

- Example: 10 is more similar to 20 than 100

# Explanation Utility [4]



# Explanations - Blood Alcohol [4]

	<i>Target Case (<math>Q_i</math>)</i>	<i>Nearest Neighbour (<math>NN_i</math>)</i>	<i>Explanation Case (<math>EC_i</math>)</i>
Weight (Kgs)	82	82	73
Duration (mins)	60	60	60
Gender	Male	Male	Male
Meal	Full	Full	Full
Units Consumed	2.9	2.6	5.2
<b>BAC</b>	Under	Under	Under

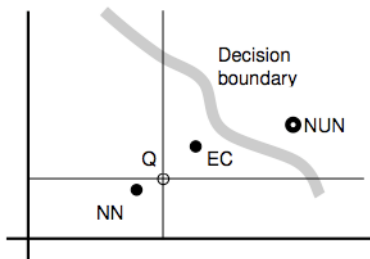
**Explanation Case:** Select  $k$  nearest neighbours and sort by explanation utility.

# Explanations - Blood Alcohol [4]

	<i>Target Case (<math>Q_2</math>)</i>	<i>Nearest Neighbour (<math>NN_2</math>)</i>	<i>Explanation Case (<math>EC_2</math>)</i>
Weight (Kgs)	73	76	79
Duration (mins)	240	240	240
Gender	Male	Male	Male
Meal	Full	Full	Full
Units Consumed	12.0	12.4	9.6
<b>BAC</b>	Over	Over	Over

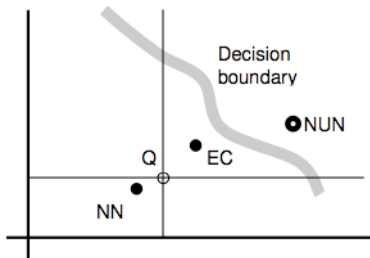
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# Explanations and Relaxation



- We need to reason about the 'direction' to a decision boundary.
- In the example, we say how this could be encoded using ad-hoc explanation utility functions.
- But we are simply assuming a well defined **relaxation space** for each feature of our decision.

# Explanations and Relaxation



- ...but when we have constraints, a natural decision boundary is the unsatisfiable-satisfiable boundary, and **constraint relaxation** defines the relaxation space.

# Let's focus on configuration [12]

## A Running Example Domain

To make our examples and methods concrete, we will focus on configuration as a domain for the rest of the tutorial.

### Why configuration?

- Almost every AI technique we know has been applied to product configuration.
- Richness: NP-Complete class, preferences, interactivity, scalability.
- Familiarity.

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# What is Configuration?

## Definition

Configuration is the task of composing a customised system out of generic components from a catalogue, satisfying user constraints and preferences.

## Examples

- Computer systems
- Automobiles
- Kitchens
- Holidays
- Software systems (a detailed example later)

# What is Configuration?

## Configuration Problem

- A catalogue which describes the generic components in terms of their functional and technical properties and the relationship between both.
- User requirements and user preferences about the functional characteristics of the desired configuration.

# What is Configuration?



## bike demo



My Preferences

**Frame Type**

- ☒ City Bike
- ☐ Grandma Bike
- ☐ Mountain Bike
- ☐ Racer Bike


**Frame Type**

☐ Female ☒ Male

**My Height**

**Color**

Yellow



Parts

**Frame** Colibri Street Bike Plus

**Size**

---

**Gear**

**Speeds**

---

**Rims**

**Width**

---

**Tires**

**Profile**

---

**Pedals** PD M54S


From Configit, Web <http://www.configit.com>.

# What is Configuration?

## Configuration Task

- One or more configurations that satisfy all requirements and that optimize the preferences if those requirements are consistent.
- An explanation of failure otherwise.

# What is Configuration?

 **Conflict**

Your new selection :

My Height = 190-200 cm

conflicts with the previous selection(s) :

Color = Yellow

Press OK to apply new selection, or Cancel to  
discard it and keep old selections

---

OK      Cancel

From Configit, Web <http://www.configit.com>.

# Configuration Techniques

- 1 Rule-based reasoning
- 2 Model-based reasoning
  - Description Logics
  - Constraint Satisfaction
  - Resource Models
  - Multi-valued Decision Diagrams
  - Satisfiability – Negation Normal Form representations
- 3 Ontologies

## Gartner

Model-based, and in particular constraint-based approaches are most successful in practice: declarative, maintainable, etc.

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# Configuration Techniques

## Key Configurator Capabilities

- 1 Generation of components to carry out the functional requirements.
- 2 Reasoning about the interactions of multiple components.
- 3 Detection and explanation of cases where the desired functionality cannot be implemented.



# Modelling Challenges for Configuration

## Product Catalogue Integration & Integrity

Maintaining integration between product catalogues and constraint-based configuration models.

## Knowledge Representation

Constraint-based approaches need to be able to handle taxonomic inheritance properly. How do we properly handle unbounded configuration spaces with resource restrictions.

## Preference Models

Users have preferences, unfortunately.

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## Top-down Refinement

Solver strategy is restricted somewhat: configure components before subcomponents.

## Component Generation

Number of components can be unbounded, there can be sharing of function, isomorphisms, etc.

## Scalability and Explanability

Solve many similar problems, response times, etc. We need to generate explanations of conflicts. Preferences are also important.

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# Knowledge Representation and Reasoning

## Our Working Assumptions

We will assume a constraint-based representation of our decision problem, over which we assume an **efficient** propagation method to reason about our decision boundary.

## Constraint Satisfaction Problem

A CSP is defined by a triple  $(X, D, C)$ :

- $X = \{x_1, \dots, x_n\}$  variables
- $D = \{D_1, \dots, D_n\}$  domains
- $C = \{c_1, \dots, c_m\}$  constraints
- $Sol$  solution space, all valid configurations

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# Efficient Reasoning through Compilation

## Compiling *Sol*

Compiled representations of *Sol* useful since they guarantee the efficient execution of queries that support explanation generation in domains such as product configuration.

## Compilation Target

A class of DAGs often used: *deterministic finite-state automata* (DFAs), *multi-valued decision diagrams* (MDDs), and *binary decision diagrams* (BDDs)

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# T-Shirt MDD

## Example

- Variables:  $X = \{x_1, x_2, x_3\}$  for *color, size, print*
- Domains:
  - $D_1 = \{black, white, red, blue\}$ ,
  - $D_2 = \{small, medium, large\}$ ,
  - $D_3 = \{MIB, STW\}$ .
- Constraints:
  - $f_1 : (x_3 = MIB) \Rightarrow (x_1 = black)$
  - $f_2 : (x_3 = STW) \Rightarrow (x_2 \neq small)$

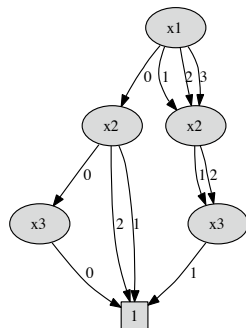


Figure: (Reduced Ordered) MDD

# Decision Diagrams

## Definition (Decision Diagram)

A *decision diagram* is a rooted directed acyclic graph  $G = (V, E)$  where every node  $u$  is labeled with a variable  $x_i$  and every edge  $e$ , originating from a node labeled  $x_i$ , is labeled with a value  $a_i \in D_i$ . No node may have more than one outgoing edge with the same label. The decision diagram contains a special *terminal* node **1**, that has no outgoing edges. The terminal node has to be reachable by every other node in  $V$ .

If all domains  $D_i$  are binary, i.e.  $D_1 = \dots = D_n = \{0, 1\}$ , then we have a *binary decision diagram* (BDD), otherwise we have a *multi-valued decision diagram* (MDD).

# Exploiting Isomorphism

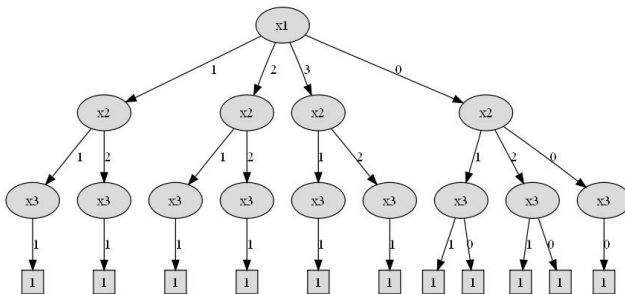


Figure: T-Shirt Decision Tree

# Isomorphism

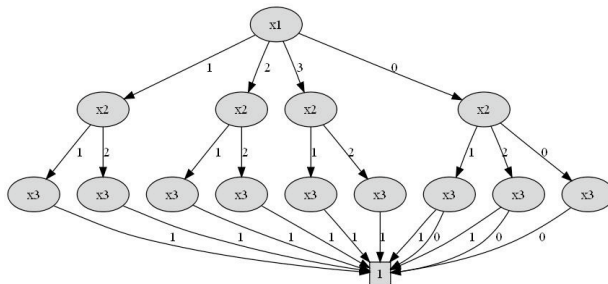


Figure: Merging Isomorphic Nodes

# Isomorphism

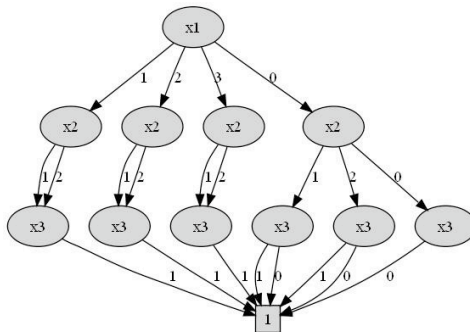


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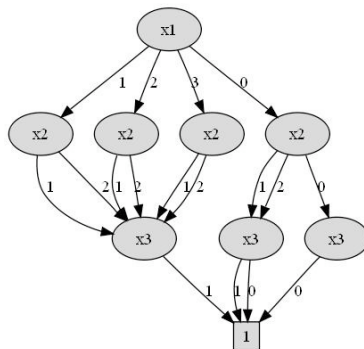


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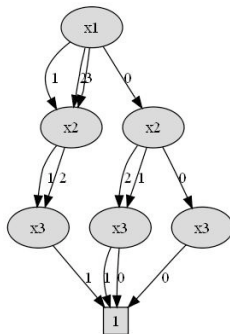


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# Merged MDD

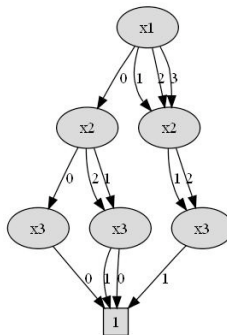


Figure: Merged MDD

# Reduced MDD

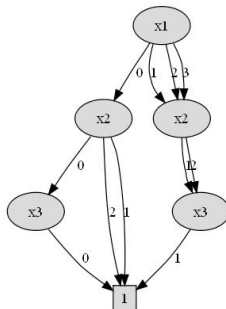


Figure: Reduced MDD

# Exploiting a Boolean Encoding

- For a CSP  $(X, D, F)$
- For each  $x_i \in X$ 
  - $X_b^i = \{x_j^i \mid j = 1, \dots, k_i\}$
  - $x_j^i$  Boolean variables
  - $enc_i(a) = (a_1, \dots, a_{k_i}) \in \{0, 1\}^{k_i}$ , injective
- The *log encoding*:
  - $k_i = \lceil \log |D_i| \rceil$
  - $x_i = a \Leftrightarrow x_j^i = a_j: a = \sum_{j=1}^{k_i} 2^{j-1} a_j$
- The *direct encoding*:
  - $k_i = |D_i|$
  - $x_i = a \Leftrightarrow x_j^i = a_j: x_j^i = 1$  for  $j = a$  and  $x_j^i = 0$  for  $j \neq a$ .

# T-Shirt log-BDD

## Example

- Variables:  $X = \{x_1, x_2, x_3\}$  for *color, size, print*
- Domains:
  - $D_1 = \{black, white, red, blue\}$ ,
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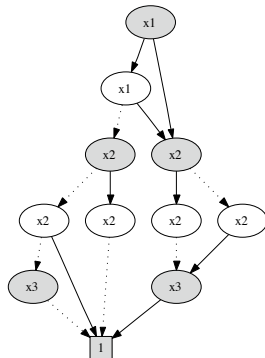


Figure: BDD with log encoding

# T-Shirt direct-BDD

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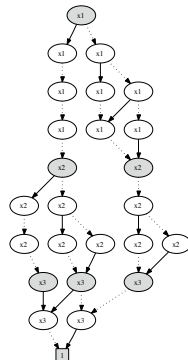


Figure: BDD with direct encoding

# Scalability from Compilation in Configuration

Benchmark	Virtual Table			Avg. RT (sec)		Wst. RT (sec)	
	Time(sec)	Size(KB)	#Sol	Configit	ILOG	Configit	ILOG
Renault	460.00	1292	$2.8 \times 10^{12}$	<b>0.1273</b>	489.29*	<b>0.240</b>	489.29*
Bike	0.45	22	$1.3 \times 10^8$	<b>0.0005</b>	1.855	<b>0.010</b>	882.68
PC	0.89	24	$1.1 \times 10^6$	<b>0.0007</b>	1.302	<b>0.010</b>	2.12
PSR	0.38	37	$7.7 \times 10^9$	<b>0.0014</b>	2.398	<b>0.010</b>	486.12
Parity32.13	30.00	1219	$2.0 \times 10^8$	0.0960	<b>0.061</b>	0.416	<b>0.24</b>
Big-PC	14.82	76	$6.2 \times 10^{19}$	0.0012		0.010	
v1	$5.67^\dagger$	253	$8.2 \times 10^{123}$	0.1620		0.320	
w1	$56.52^\dagger$	1347	$1.0 \times 10^{89}$	0.0680		0.160	
ESVS	0.25	6.7	$3.5 \times 10^9$	<b>0.0004</b>	0.059	<b>0.010</b>	0.14
FS	0.25	5.8	$2.4 \times 10^7$	<b>0.0003</b>	0.036	<b>0.010</b>	0.21
FX	0.22	5.3	$1.2 \times 10^6$	<b>0.0003</b>	0.029	<b>0.010</b>	0.10
Machine	0.14	6.7	$4.7 \times 10^8$	<b>0.0004</b>	0.009	<b>0.010</b>	0.03
C169_FV	2.30 (144)	287	$3.2 \times 10^{15}$	<b>0.0134</b>	0.195	<b>0.010</b>	28.77
C211_FS	6.93 (957)	370	$1.4 \times 10^{67}$	<b>0.0219</b>	0.314	<b>0.020</b>	67.09
C250_FW	3.22 (111)	308	$1.2 \times 10^{37}$	<b>0.0148</b>	0.203	<b>0.010</b>	38.98
C638_FVK	16.53 (1980)	534	$8.8 \times 10^{123}$	<b>0.0385</b>	0.608	<b>0.050</b>	72.62

\*For finding one solution only (i.e., not complete).

<sup>†</sup>The variable order file has been provided by Configit Software.

# Outline

- 1 Introduction
- 2 Explanations and Satisfaction
  - Standard Concepts
  - Finding Preferred Explanations
  - Finding All Explanations
  - Representative Explanations
  - Explanations and Solubility
- 3 Explanations and Optimisation
- 4 Case-Study: Configuring Telecoms Feature Subscriptions



# Classic Setting

## Two Categories of Constraints

- *background constraints* expressing the connections between the components of the “product”, that cannot be removed
- *user constraints* interactively stated by the user when deciding on options (= a query)

## Consistency

- A set of constraints is *consistent* if it admits a solution.
- The background constraints are assumed to be consistent.
- The “solubility” of a set of constraints refers to the number of solutions it is consistent with.

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# Terminology

## Explanations

- **Conflict**: an inconsistent subset of  $U$ : show one cause of inconsistency.
- **Relaxation**: a consistent subset of  $U$ : show one possible way of recovering from it

## Optimality – sort of

- A relaxation is **maximal** when *no constraint can added* while remaining consistent.
- A conflict is **minimal** when *no constraint can be removed* while remaining inconsistent.

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# Example explanation tasks

## Configuration as a CSP

- A “product” is fully specified by some constraints
- Several options are available to the user
- The user expresses his preferences as constraints

## Explanations

When preferences conflict:

**Conflict** show a set of conflicting preferences

**Relaxation** show a set of feasible preferences

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## Debugging a Constraint Programme

- A model represents a reality using some constraints
- The programmer “proposes” a model

## Explanations

When the model/reality conflict:

**Conflict** show a set of conflicts between the model and reality

**Relaxation** show a set of feasible constraints

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**Relaxation** show a set of feasible constraints



# Conflicts, Arguments, and Counterarguments (I)

## Assumption

The *propagation capability* of a constraints solver can be described by operator  $\Pi$  mapping a set of given constraints to a set of deduced constraints. (e.g. arc consistency deduces constraints of form  $x \neq v$ )

# Conflicts, Arguments, and Counter-arguments (II)

## Conflict

For given set of constraints  $\mathcal{X}$  + background  $\mathcal{B}$ :

- **$\Pi$ -conflict**: subset  $X$  of  $\mathcal{X}$  such that  $\Pi(\mathcal{B} \cup X)$  contains an inconsistency.
- **minimal  $\Pi$ -conflict**: no proper subset is a conflict
- **preferred  $\Pi$ -conflict**: culprits are chosen according to a total order
- **global conflict**:  $\Pi$  is complete (i.e. achieves global consistency)

## Arguments and Counter-Arguments

(counter-)argument for  $\phi$ : add  $\neg\phi$  ( $\phi$ ) to  $\mathcal{B}$  + find conflict

# Conflicts, Arguments, and Counter-arguments (II)

## Conflict

For given set of constraints  $\mathcal{X}$  + background  $\mathcal{B}$ :

- **$\Pi$ -conflict**: subset  $X$  of  $\mathcal{X}$  such that  $\Pi(\mathcal{B} \cup X)$  contains an inconsistency.
- **minimal  $\Pi$ -conflict**: no proper subset is a conflict
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## Arguments and Counter-Arguments

(counter-)argument for  $\phi$ : add  $\neg\phi$  ( $\phi$ ) to  $\mathcal{B}$  + find conflict

# Which Explanations?

## Example

A customer wants station-wagon with options:

- ① requirement  $r_1$ : roof racks (\$500)
- ② requirement  $r_2$ : CD-player (\$500)
- ③ requirement  $r_3$ : extra seat (\$800)
- ④ requirement  $r_4$ : metal color (\$500)
- ⑤ requirement  $r_5$ : luxury version (\$2600)

Total budget for options is \$3000

User requirements cannot be satisfied

Which requirements are in conflict?

# Which Explanations?

## Example

A customer wants station-wagon with options:

- ① requirement  $r_1$ : roof racks (\$500)
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- ③ requirement  $r_3$ : extra seat (\$800)
- ④ requirement  $r_4$ : metal color (\$500)
- ⑤ requirement  $r_5$ : luxury version (\$2600)

Total budget for options is \$3000

User requirements cannot be satisfied

Which requirements are in conflict?

# An Arbitrary Explanation

## Maintain explanations during propagation

$r_1$	roof racks	$c \geq 500$	$\{r_1\}$
$r_2$	CD-player	$c \geq 1000$	$\{r_1, r_2\}$
$r_3$	extra seat	$c \geq 1800$	$\{r_1, r_2, r_3\}$
$r_4$	metal color	$c \geq 2300$	$\{r_1, r_2, r_3, r_4\}$
$r_5$	luxury version	$c \geq 4900$	$\{r_1, r_2, r_3, r_4, r_5\}$
$b$	total budget	$c \leq 3000$	$\{b\}$
	failure		$\{r_1, r_2, r_3, r_4, r_5, b\}$

explanation:  $\{r_1, r_2, r_3, r_4, r_5, b\}$

This explanation is not minimal (irreducible)!

The user may retract constraints unnecessarily.

# An Arbitrary Explanation

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$b$	total budget	$c \leq 3000$	$\{b\}$
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explanation:  $\{r_1, r_2, r_3, r_4, r_5, b\}$

This explanation is not minimal (irreducible)!

The user may retract constraints unnecessarily.



# Minimal Explanation

## Some other propagation order

$r_4$	metal color	$c \geq 500$	$\{r_4\}$
$r_5$	luxury version	$c \geq 3100$	$\{r_4, r_5\}$
$b$	total budget	$c \leq 3000$	$\{b\}$
	failure		$\{r_4, r_5, b\}$

explanation:  $\{r_4, r_5, b\}$

Minimal - Good!

The **explanation is minimal**, since any proper subset is consistent.

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$r_4$	metal color	$c \geq 500$	$\{r_4\}$
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	failure		$\{r_4, r_5, b\}$

explanation:  $\{r_4, r_5, b\}$

Minimal - Good!

The **explanation is minimal**, since any proper subset is consistent.

# Finding a Minimal Conflict

## Example

Step	Activated constraints	Result	Partial conflict
1.	$\rho_1$	no fail	$\{\}$
2.	$\rho_1 \quad \rho_2$	no fail	$\{\}$
3.	$\rho_1 \quad \rho_2 \quad \rho_3$	no fail	$\{\}$
4.	$\rho_1 \quad \rho_2 \quad \rho_3 \quad \rho_4$	no fail	$\{\}$
5.	$\rho_1 \quad \rho_2 \quad \rho_3 \quad \rho_4 \quad \rho_5$	fail	$\{\rho_5\}$
6.	$\rho_5$	no fail	$\{\rho_5\}$
7.	$\rho_5 \quad \rho_1$	fail	$\{\rho_1, \rho_5\}$

## Modified example

Requested options 1,2,3,4,7 cost 100\$ each; requested options 5,6,8 cost 800\$ each; budget is 2200.

1.	2.	3.	4.	5.	6.	7.	8.	9.	10.	11.	12.	13.	14.	15.	16.	17.	18.	19.	20.	21.	22.
$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$
	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$		$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_6$	$R_6$	$R_6$	$R_6$	$R_6$	$R_6$	$R_6$
		$R_3$	$R_3$	$R_3$	$R_3$	$R_3$	$R_3$			$R_2$	$R_2$	$R_2$	$R_2$	$R_2$		$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_5$
			$R_4$	$R_4$	$R_4$	$R_4$	$R_4$				$R_3$	$R_3$	$R_3$	$R_3$			$R_2$	$R_2$	$R_2$	$R_2$	$R_2$
				$R_5$	$R_5$	$R_5$	$R_5$					$R_4$	$R_4$	$R_4$				$R_3$	$R_3$	$R_3$	$R_3$
					$R_6$	$R_6$	$R_6$						$R_5$	$R_5$					$R_4$	$R_4$	$R_4$
						$R_7$	$R_7$							$R_6$						$R_5$	
							$R_8$														
							<b>F</b>							<b>F</b>						<b>F</b>	<b>F</b>
							$R_8$							$R_6$					$R_5$		

*Add available constraints to CP Solver one after the other;  
when failure (**F**) occurs new culprit is detected;  
backtrack to initial state + add culprit there*

# QuickXplain: Detect culprit and divide

1.	2.	3.	4.	5.	6.	7.	8.	9.	10.	11.	12.	13.	14.	15.	16.
$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_1$	$R_8$	$R_8$	$R_8$
	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$	$R_2$		$R_6$	$R_6$
		$R_3$	$R_3$	$R_3$	$R_3$	$R_3$	$R_3$	$R_3$	$R_3$	$R_3$	$R_3$	$R_3$			$R_5$
		$R_4$	$R_4$	$R_4$	$R_4$	$R_4$	$R_4$	$R_4$	$R_4$	$R_4$	$R_4$	$R_4$			
		$R_5$	$R_5$	$R_5$	$R_5$	$R_5$	$R_5$	$R_8$	$R_8$	$R_8$	$R_8$	$R_8$			
			$R_6$	$R_6$	$R_6$	$R_6$	$R_6$		$R_5$	$R_5$	$R_6$	$R_6$			
				$R_7$	$R_7$	$R_7$	$R_7$			$R_6$		$R_5$			
					$R_8$	$R_8$	$R_8$								
						<b>F</b>	<b>F</b>			<b>F</b>	<b>F</b>				<b>F</b>
						$R_8$			$R_6$		$R_5$				

Divide conflict detection problem into 2 subproblems when culprit is detected:

- 1 keep all constraint of first subproblem when solving second subproblem;
- 2 add culprits of second subproblem when solving first subproblem.

# Unnecessary Retractions

## Use explanation for finding a solution

- 1 user submits requirements  $r_1, \dots, r_5 + b$
- 2 response: failure due to  $\{r_4, r_5, b\}$
- 3 user prefers luxury ( $r_5$ ) to metal color ( $r_4$ ), so removes  $r_4$
- 4 response: failure due to  $\{r_3, r_5, b\}$
- 5 user prefers extra seats ( $r_3$ ) to luxury ( $r_5$ ), so removes  $r_5$
- 6 response: **success**

The retraction of  $r_4$  is no longer justified.

Can we avoid unnecessary retractions?

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Can we avoid unnecessary retractions?

# Preferred Explanation

Again another propagation order

$r_3$	metal color	$c \geq 800$	$\{r_3\}$
$r_5$	luxury version	$c \geq 3300$	$\{r_3, r_5\}$
$b$	total budget	$c \leq 3000$	$\{b\}$
	failure		$\{r_3, r_5, b\}$

explanation:  $\{r_3, r_5, b\}$

Explanation is preferred

Its worst element  $r_5$  can safely be retracted

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explanation:  $\{r_3, r_5, b\}$

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Its worst element  $r_5$  can safely be retracted

# Preferences between Constraints [7]

## Intuitive statements with simple semantics

- **preferences between constraints**

```
prefer(luxury version, metal color)
```

```
prefer(extra seat, luxury version)
```

- **groups of constraints**

- equipment contains requirements for roof racks, extra seat

- look contains requirements for metal color, seat material

- **preferences between groups**

```
prefer(equipment, look)
```



# The Tasks

## Overconstrained problem with preferences

- background  $B$
- constraints  $C := \{c_1, \dots, c_n\}$
- preferences  $P$  between the  $c_i$ 's

such that  $B \cup C$  is inconsistent

## The tasks

- preferred relaxations
- preferred explanations

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## The tasks

- preferred relaxations
- preferred explanations

# Intuition behind the Approach

## Preferred Conflicts

We use a preference-guided algorithm that successively **adds most preferred** constraints until they fail. It then backtracks and **removes the least preferred constraints** if this preserves the failure.

## Preferred Relaxations

We **remove the least preferred constraints** from an inconsistent set until it is consistent.

## Duality

Preferred conflicts explain why best elements cannot be added to preferred relaxations.

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We **remove the least preferred constraints** from an inconsistent set until it is consistent.

## Duality

Preferred conflicts explain why best elements cannot be added to preferred relaxations.

# Preferred Relaxations [5]

## Simple lexicographic semantics

- **relaxation**: subset of  $C$  that is consistent w.r.t.  $B$
- **relaxation of ranking  $\pi$** :  $LexRelax(c_{\pi_1}, \dots, c_{\pi_n})(B)$  is best relaxation w.r.t lexicographical order  $<_{lex}$  that **maximizes selection of more important constraints**  $c_{\pi_i}$  (those with smaller indices  $i$ )
- **preferred relaxation**: relaxation of a ranking  $\pi$  that respects the preferences

# Preferred Conflicts [5]

Do it in a similar way...

- **conflict**: subset of  $C$  that is inconsistent w.r.t.  $B$
- **conflict of ranking  $\pi$** :  
 $LexXplain(c_{\pi_1}, \dots, c_{\pi_n})(B)$  is best conflict w.r.t  
lexicographical order  $<_{antilex}$  that **minimizes selection of  
less important constraints**  $c_{\pi_i}$  (those with larger indices  $i$ )
- **preferred conflict**: conflict of a ranking  $\pi$  that respects the preferences

# Algorithm QUICKXPLAIN [5]

## Recursive decomposition à la QUICKSORT

- ❶ If  $B$  is inconsistent then:  $LexXplain(c_{\pi_1}, \dots, c_{\pi_n})(B) = \emptyset$
- ❷ If  $B$  is consistent and  $C$  is a singleton then:  
 $LexXplain(c_{\pi_1}, \dots, c_{\pi_n})(B) = C$
- ❸ If  $B$  is consistent and  $C$  has more than one element then split at  $k$ 
  - ❶ let  $C_k := \{c_{\pi_1}, \dots, c_{\pi_k}\}$
  - ❷ let  $E_2$  be  $LexXplain(c_{\pi_{k+1}}, \dots, c_{\pi_n})(B \cup C_k)$
  - ❸ let  $E_1$  be  $LexXplain(c_{\pi_1}, \dots, c_{\pi_k})(B \cup E_2)$
  - ❹  $LexXplain(c_{\pi_1}, \dots, c_{\pi_n})(B) = E_1 \cup E_2$



# Where to Split?

## Effect

If a subproblem does not contain an element of the conflict then it can be solved by a single consistency check, namely  $B \cup C_k$  or  $B \cup E_2$

## Strategy

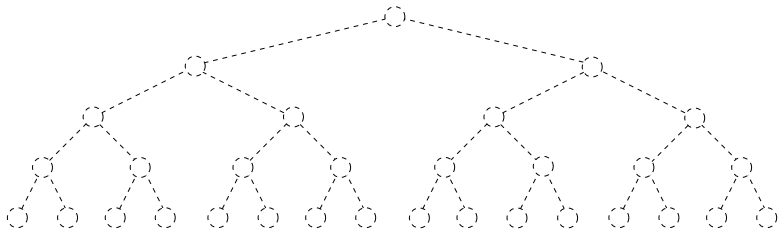
Choose subproblems of same size to exploit this effect in a best way

## #Consistency Checks

Between  $\log_2 \frac{n}{k} + 2k$  and  $2k \cdot \log_2 \frac{n}{k} + 2k$  (for conflicts of size  $k$ )

# Call Graph for QUICKXPLAIN

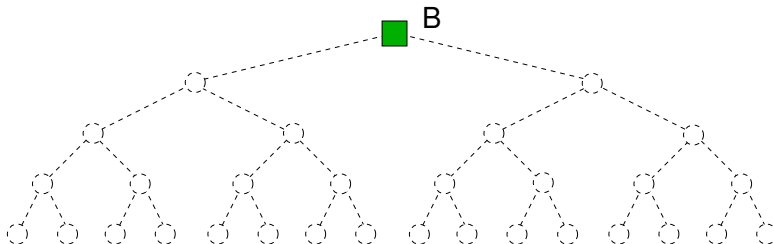
constraints  $c_1, \dots, c_{16}$  + background  $B$ .



we compute  $\text{LexXplain}(c_1, \dots, c_{16})(B)$

# Call Graph for QUICKXPLAIN

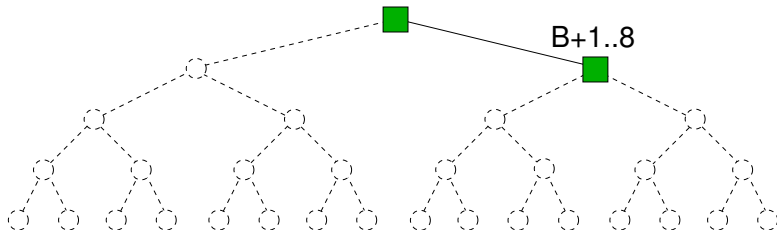
checking  $B$



success  $\Rightarrow$  **some of 1..16 needed to fail**

# Call Graph for QUICKXPLAIN

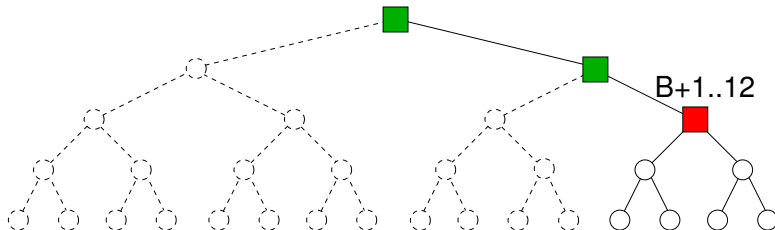
checking  $B + 1..8$



success  $\Rightarrow$  **some of 9..16 needed to fail**

# Call Graph for QUICKXPLAIN

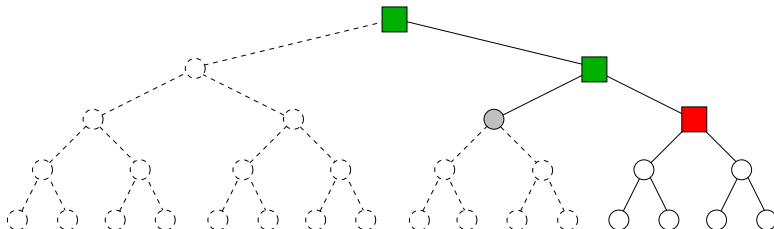
checking  $B + 1, \dots, 12$



**failure**  $\Rightarrow$  **none of 13..16 needed to fail**

# Call Graph for QUICKXPLAIN

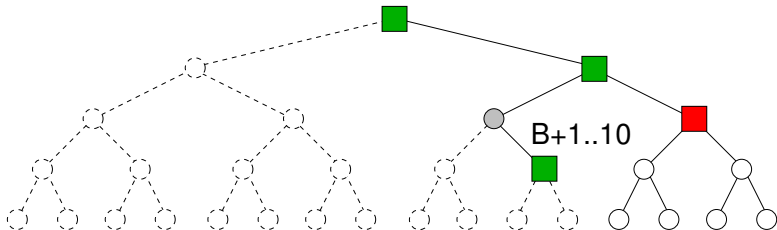
checking  $B + 1..8?$



none of 13..16 added to background  $\Rightarrow$  **already checked**

# Call Graph for QUICKXPLAIN

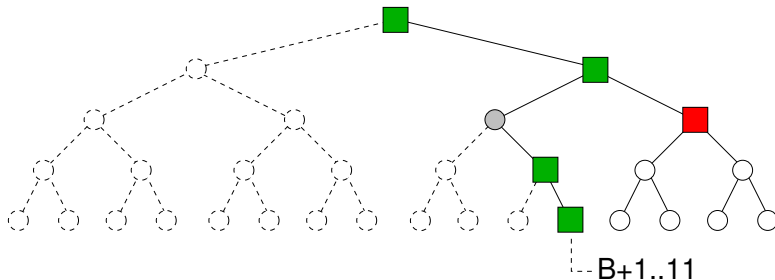
checking  $B + 1..10$



success  $\Rightarrow$  **some of 11..12 needed to fail**

# Call Graph for QUICKXPLAIN

checking  $B + 1..11$

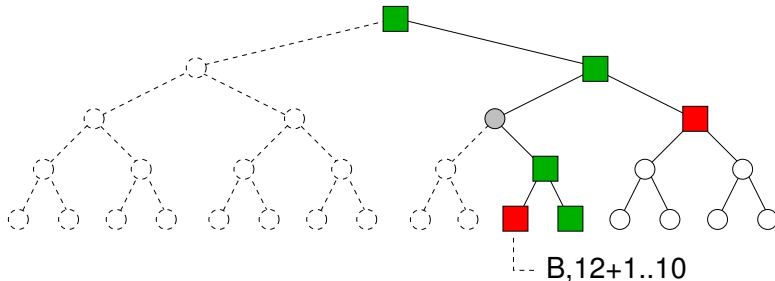


success  $\Rightarrow$  12 is needed to fail



# Call Graph for QUICKXPLAIN

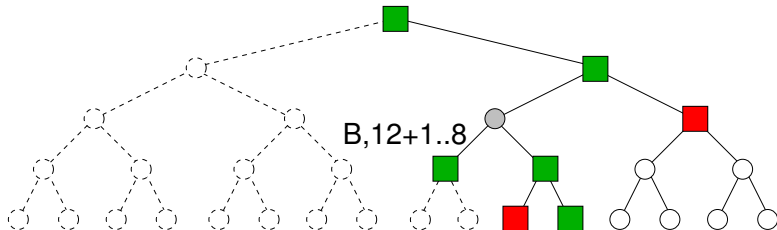
checking  $B, 12 + 1..10$



**failure**  $\Rightarrow$  11 is not needed to fail

# Call Graph for QUICKXPLAIN

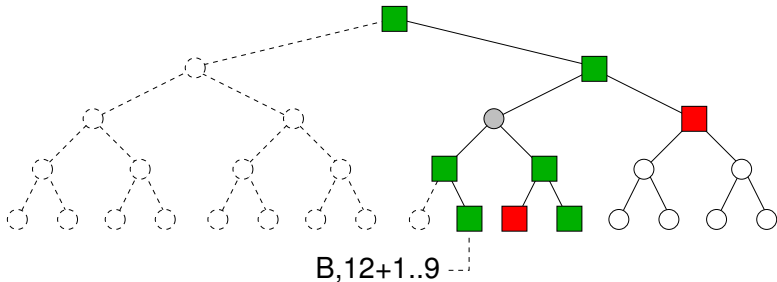
checking  $B, 12 + 1..8$



success  $\Rightarrow$  **some of 9..10 needed to fail**

# Call Graph for QUICKXPLAIN

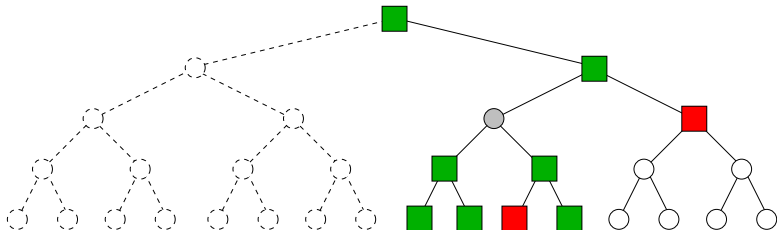
checking  $B, 12 + 1..9$



success  $\Rightarrow$  10 is needed to fail

# Call Graph for QUICKXPLAIN

checking  $B, 11, 12 + 1..8$

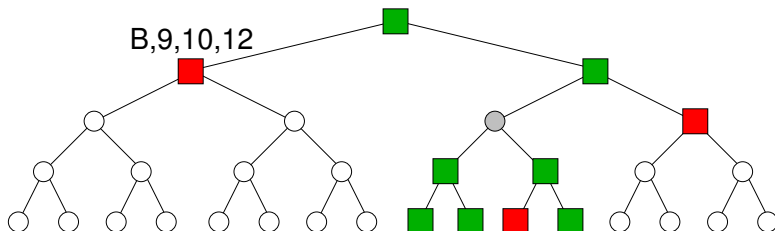


$B, 11, 12 + 1..8$

success  $\Rightarrow$  9 is needed to fail

# Call Graph for QUICKXPLAIN

checking  $B, 9, 10, 12$



**failure**  $\Rightarrow$  **none of 1..8 needed to fail**  
preferred explanation: 9, 10, 12

# Consistency Checking

## The cost of consistency checking

QUICKXPLAIN does multiple consistency checks that are NP-hard in general, but

- complexity is polynomial for tree-like CSPs
- approximations possible: trade time and optimality
- keep witnesses for success (= solution) and try them when adding constraints
- keep witnesses for failure (= critical search decisions) and try them when removing constraints

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## How to use QuickXplain

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# Applications of QuickXplain

- Configuration: B2B, B2C find conflicts between user requests.
- Constraint model debugging isolate failing parts of the constraint model.
- Rule verification find tests that make a rule never applicable.
- Benders decomposition.
- Diagnosis of ontologies.

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# Enumerating all Maximal Relaxations

## Problem

As an example, we consider a problem with the following explanations and conflicts. Here we will regard an **explanation** as a pair comprising a **(maximal) relaxation** and its complement, which we refer to as an **exclusion set**

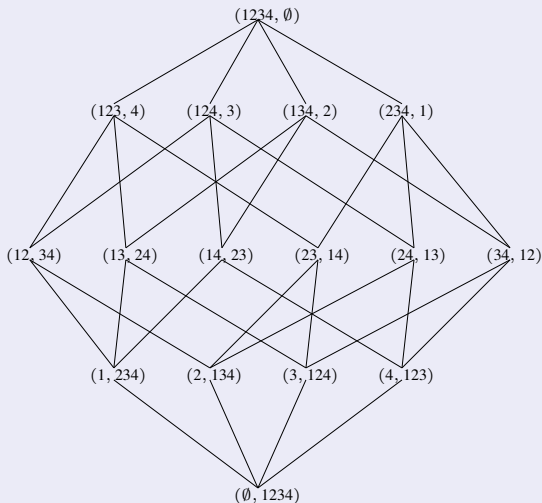
Explanations: (12, 34) (13, 24) (4, 123)

Conflicts: 14, 23, 24, 34



# Dualize and Advance (Bailey and Stuckey, 2005) [2]

## Explanations



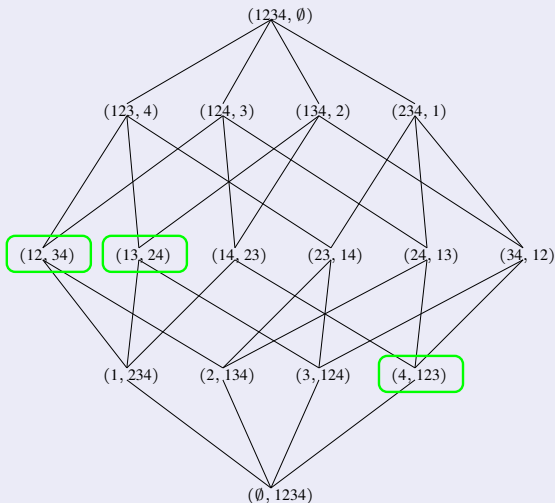
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## Steps

# Dualize and Advance (Bailey and Stuckey, 2005) [2]

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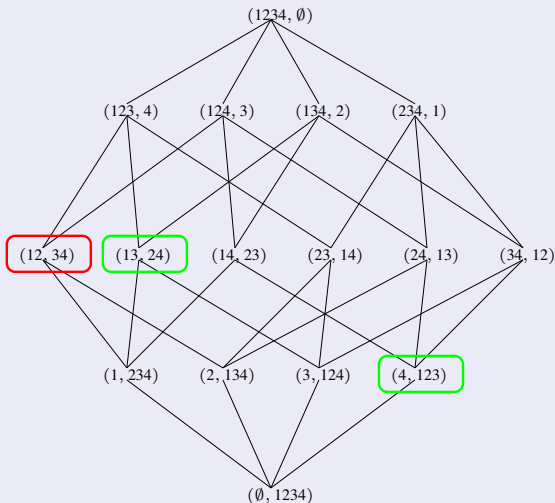
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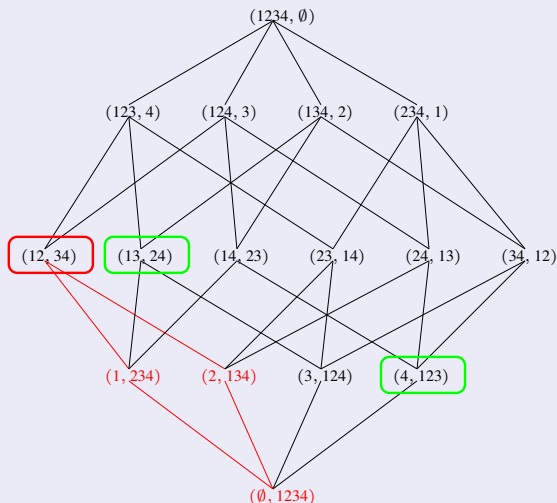
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## Steps

Find one maximal relaxation.

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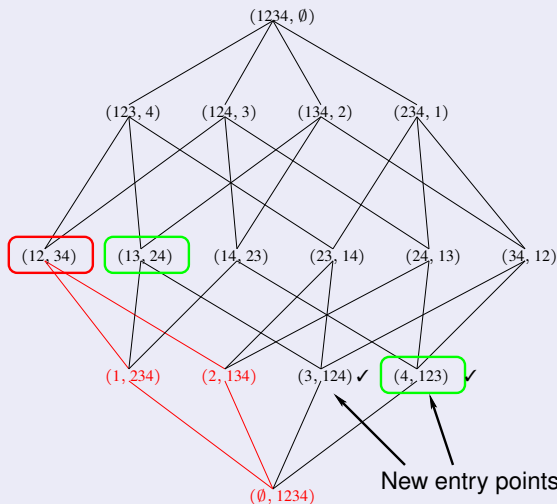
## Steps

Find one maximal relaxation.

→ All subsets of it are “forbidden”.

# Dualize and Advance (Bailey and Stuckey, 2005) [2]

## Explanations



## Conflicts

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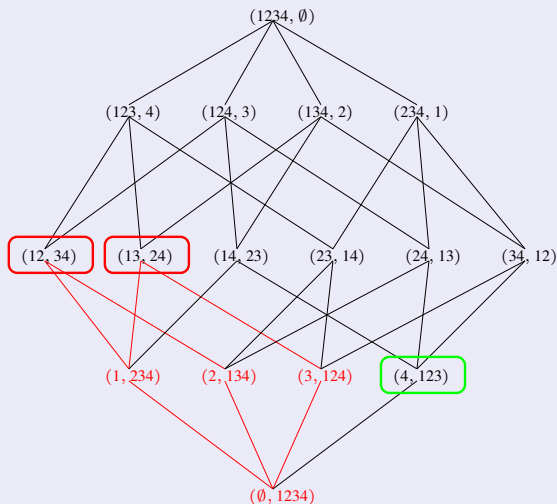
## Steps

Compute all the *minimal hitting sets* of the exclusion sets found so far.

→ They are minimal sets *incomparable* with any relaxation found so far.

# Dualize and Advance (Bailey and Stuckey, 2005) [2]

## Explanations



## Conflicts

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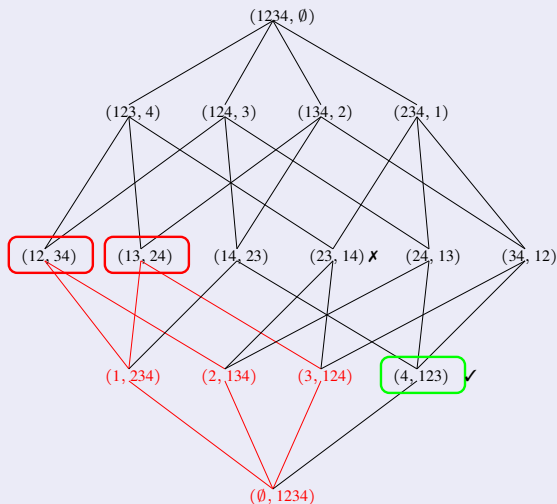
## Steps

Pick a *consistent* one, and extend it to a maximal relaxation.

→ It will be different from any maximal relaxation found so far.

# Dualize and Advance (Bailey and Stuckey, 2005) [2]

## Explanations



## Conflicts

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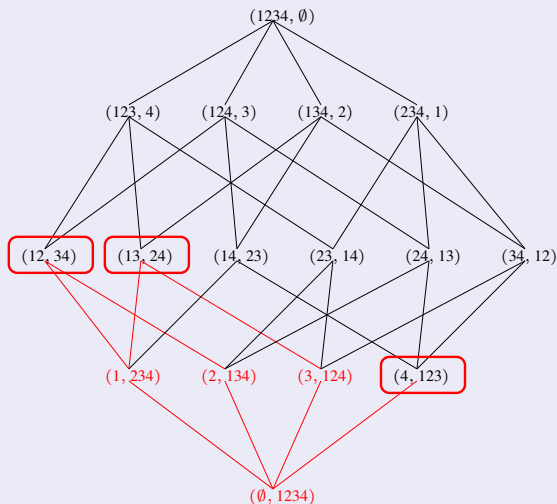
## Steps

23 is not consistent: it is a *minimal conflict*.

→ Pick 4 (the only consistent minimal hitting set).

# Dualize and Advance (Bailey and Stuckey, 2005) [2]

## Explanations



## Conflicts

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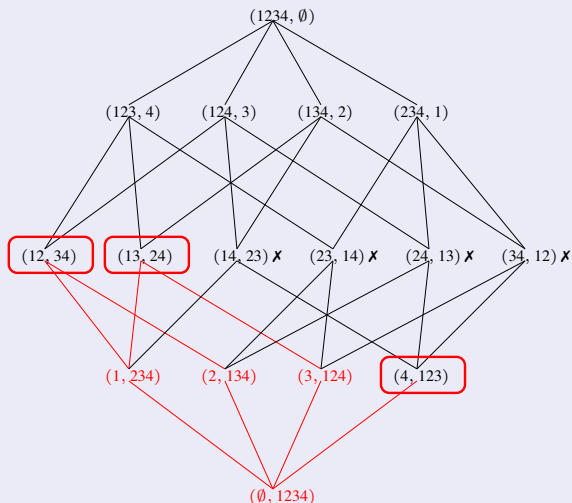
## Steps

It is already a maximal relaxation.



# Dualize and Advance (Bailey and Stuckey, 2005) [2]

## Explanations



## Conflicts

14, 23, 24, 34

## Steps

All the minimal hitting sets are inconsistent: they're all the minimal conflicts.

→ The algorithm ends.

# Representative Explanations [10]

## Observations

- 1 **Conflict:** doesn't guide the user to solving the problem
- 2 **Single relaxation:** may not satisfy the user desires
- 3 **All relaxations:** can theoretically be too large

## ➡ An Alternative Approach

- show a set of relaxations
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# Example

## Car configuration

Option	Cost
Roof rack	500
Convertible	500
CD Player	500
Leather Seats	2600

⇒ Convertible cars cannot have roof racks.

## User constraints

$c_1$	Total cost $\leq 3000$
$c_2$	Roof rack
$c_3$	Convertible
$c_4$	CD Player
$c_5$	Leather Seats

*Relaxations:*  $\{c_1c_2\}$ ,  $\{c_1c_5\}$  are consistent

*Maximality:*  $\{c_1c_2c_4\}$  is still consistent, but no more constraint can be added to  $\{c_1c_5\}$ .

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# Showing many Explanations

## Representative set of explanations

$c_1$	$c_2$	$c_3$	$c_4$	$c_5$
✗	✗	✓	✓	✓
✗	✓	✗	✓	✓
✓	✗	✓	✓	✗
✓	✓	✗	✓	✗
✓	✗	✗	✗	✓

- Every constraint that can be kept is kept at least once
- Every constraint that can be relaxed is relaxed at least once
- Minimal (setwise) representative set of explanations



# Complexity

## Decision problems

- Does a maximal relaxation contain a given constraint?  
➡ Polynomial (in terms of number of calls to the consistency checker)
- Does a minimal exclusion set contain a given constraint?  
➡ *NP*-Complete (with an oracle for the consistency checker)

# Generating Representative Explanations

## Goal

Speed up the convergence of the complete method to a representative set of explanations

## Two points of choice

- Which new entry point to choose?
- Which parent to choose?

## Heuristics

- Choose a consistent set that becomes a conflict with an uncovered constraint
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# Empirical Analysis

## Random problems

- 15 variables,
- One background table constraint, with varying tightness
- Random assignments on the variables

## Renault

- Real-world problem
- 99 variables
- $2.8 \times 10^{12}$  solutions
- 30 variables randomly assigned

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# Behaviour

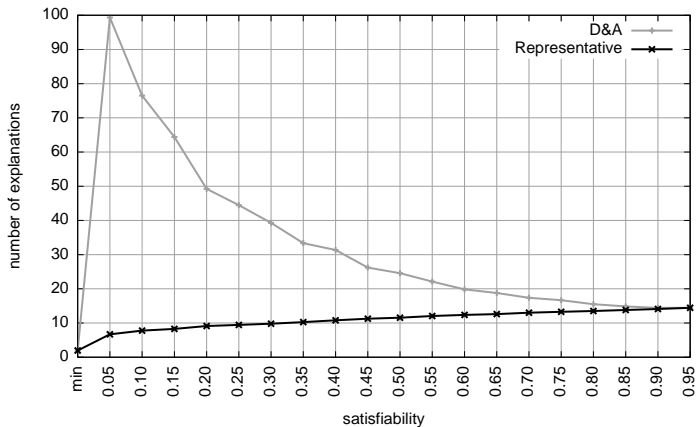


Figure: Number of explanations

# Behaviour

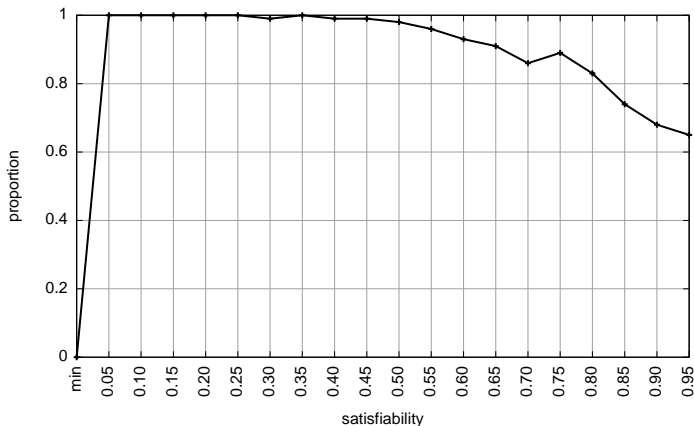


Figure: Proportion of “true instances”

# Empirical Analysis

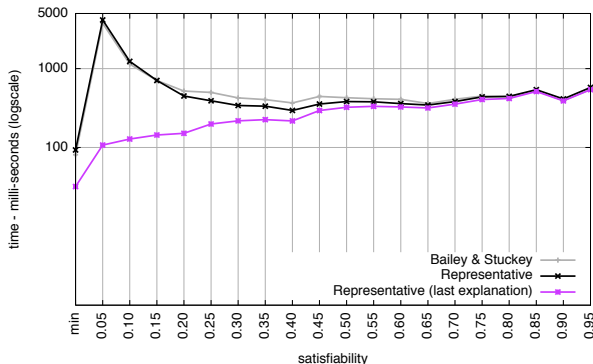


Figure: Running times

# Empirical Analysis

## Renault instance

Instance	Baseline		REPRESENTATIVEXPLAIN		
	time	#exps	time last	time all	#exps
renault $10^6$	474.76	17	318.87	618.76	3
renault $10^7$	263.95	11	125.51	324.71	3
renault $10^8$	205.82	8	97.98	232.32	3
renault $10^9$	293.00	12	139.67	350.51	3

**Table:** Running times for the Renault instances

# Explanations and Solubility [11]

## Principle – Automaton representation

Common approach [1]:

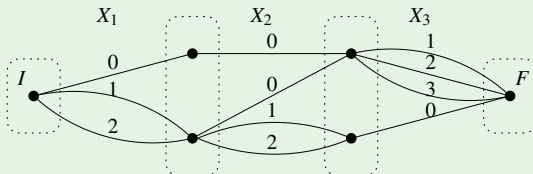
- *compile* constraint satisfaction problems
- allowing more operations to be tractable in practice.

Representation:

- Only the background constraints are compiled (they do not change)
- The user constraints are implicit (they change), information is associated with states and transitions

# Automaton representation

## Example (problem representation)



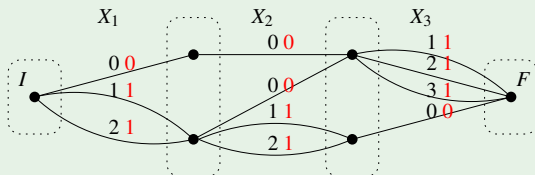
This represents a problem that has:

- three variables  $X_1, X_2, X_3$  on  $\{a, b, c\}$
- 13 solutions, including 001, 002, 103, etc.



# Automaton representation

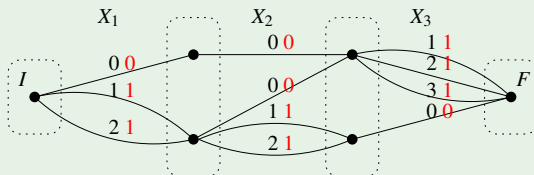
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- User constraints: for every  $i$ ,  $X_i = 0$
- For a transition  $t$ , we associate a cost  $c(t)$ .
- $c(t) = 0$  on valid transitions,  $c(t) > 0$  on invalid transitions.

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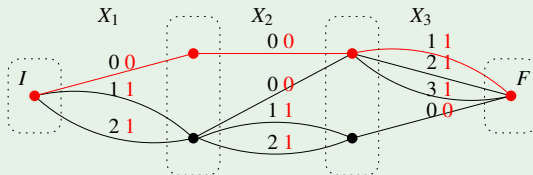
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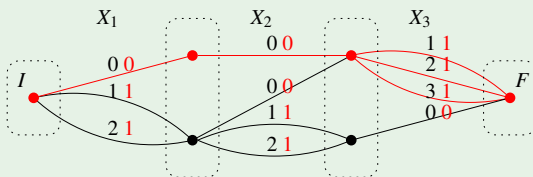
## Example (relaxations)



- A path is associated with a relaxation (e.g.  $\{1, 2\}$ ).
- Several paths per relaxation (e.g. 3 paths recognise  $\{1, 2\}$ )
- Their cost corresponds to the cardinality of the corresponding exclusion set (here 1).
- A shortest path corresponds to a max cardinality relaxation.

# Automaton representation

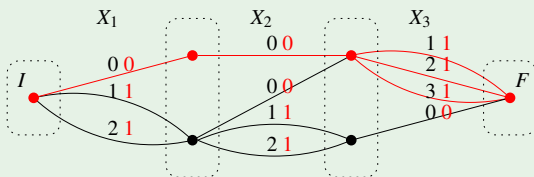
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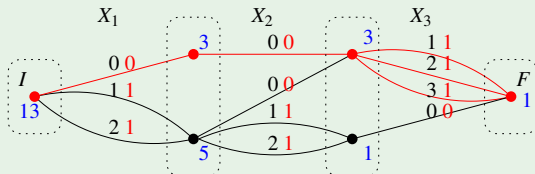
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# Automaton representation

## Example (number of solutions)



- The number of solutions of a state is the sum of the number of solutions of its successors.
- The number of solutions of a relaxation is the number of paths that recognise it (e.g.  $\{1, 2\}$  is compatible with 3 solutions).

# Automaton-based Explanation Algorithms

## Two exact algorithms

- Find the most/least soluble longest relaxation
  - ➡ linear in the size of the automaton.
- Find the most/least soluble maximal relaxation
  - ➡ linear in the size of the automaton  $\times$  the number of maximal relaxations.

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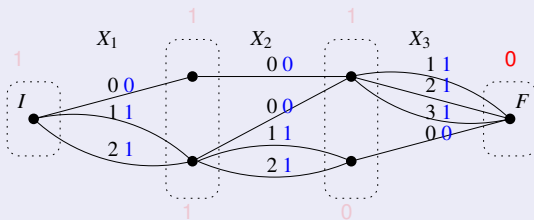
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# Shortest path

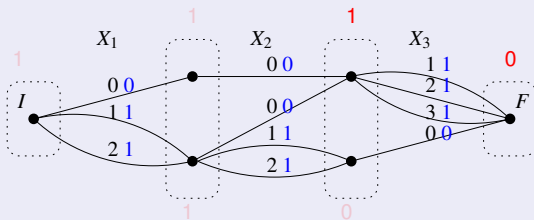
## Example



- For a state  $q$ , let  $c(q)$  be the size of a shortest path from  $q$  to  $F$ .
- $c(q) = \min(c(t) + c(q'))$

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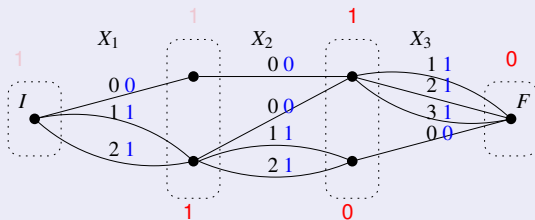
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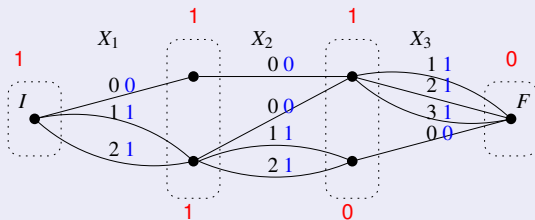
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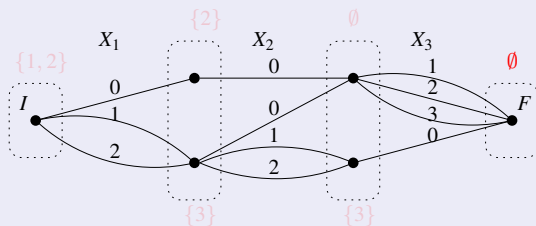
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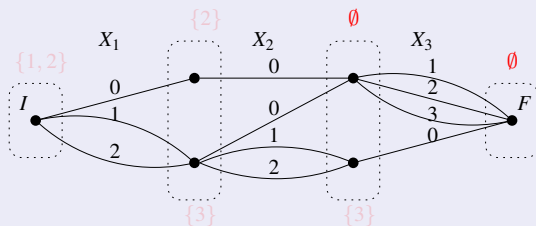
## Example



- For a state  $q$ , we associate instead the relaxation corresponding to a shortest path.
- Several maximal cardinality relaxations can correspond to a state (choose arbitrarily)
- The relaxation associated with  $I$  is a maximal cardinality relaxation.

# Longest relaxation

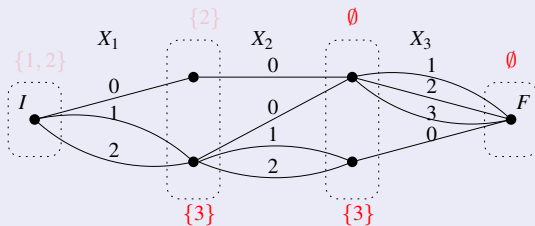
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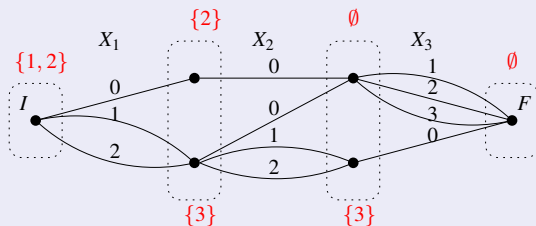
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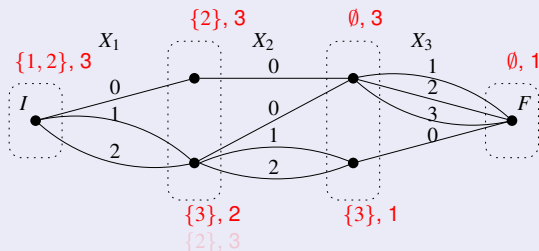


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# Most soluble longest relaxation

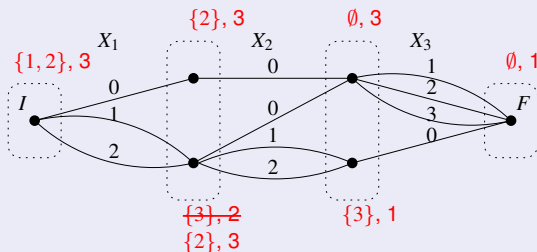
## Example



- We can also keep track of the number of paths supporting the relaxation of each state.
- Choose maximal cardinality relaxation with the highest number of solutions
- The relaxation  $\{1, 2\}$  is compatible with 3 solutions.

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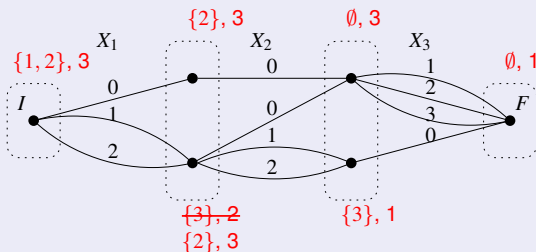
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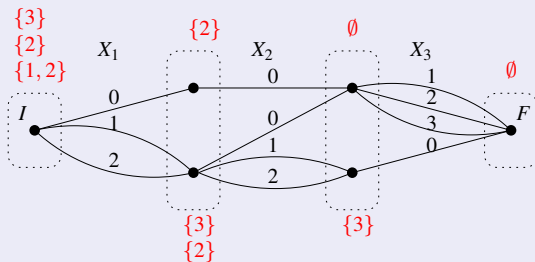
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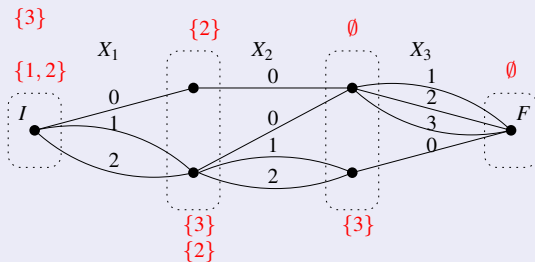
## Example



- Keep track at each state of all the relaxations.
- Filter out subsumed sets.

# Enumerating maximal relaxations

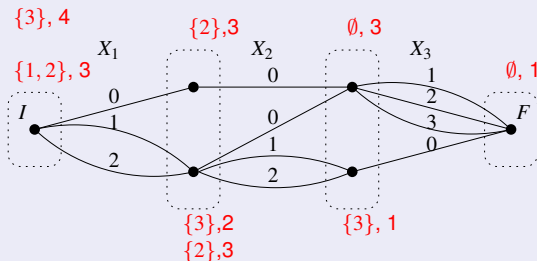
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# Enumerating most soluble maximal relaxations

## Example



- Add in the corresponding number of solutions
- No relaxation can be filtered based on its number of solutions
- $\{3\}$  is the most soluble maximal relaxation.

# Outline

- 1 Introduction
- 2 Explanations and Satisfaction
- 3 Explanations and Optimisation
  - Decision Making with Preferences
  - Explaining Rational Decisions
  - Explaining Optimal Solutions
  - Explaining Lexicographic Optimality
  - Explaining Pareto-Optimality
- 4 Case-Study: Configuring Telecoms Feature Subscriptions

# The Importance of Preferences [6]

- Explaining the decision in rational decision making
- Explanations are crucial for interactive decision making:  
*"Accept or critique"*
- Different decision making problems lead to different explanation problems



# Decision Making with Preferences

## Problem

- An agent can choose one of several actions.
- Each action leads to an outcome.
- The agent prefers certain outcomes to others.

## Example

Choose the ADT-2009 location:

- Actions: ask Jose Figueira, ask Francesca Rossi, ask Alexis Tsoukias, ask Barry O'Sullivan.
- Outcomes: Coimbra, Venice, Paris, Cork.
- Preferences: please tell me.

# Assumptions of the Basic Model

- There is a single agent.
- The set of actions is known.
- The outcome of an action is certain and known.
- The preferences between outcomes are partially known.

# Preference Modeling

## Concept

- The agent prefers some outcomes as least as much as other outcomes.
- This is modeled by a binary relation over outcomes.
- This relation is reflexive and transitive, i.e. it is a preorder.
- The relation may be complete, but this need not to be so.

## Example

- Weak preferences:  
 $Venice \succsim Coimbra$   
 $Venice \succsim Cork$   
 $Coimbra \succsim Cork$   
 $Cork \succsim Coimbra$   
 $x \succsim x$  for all  $x$
- Incomparable outcomes:  
 $Paris$  and  $Venice$   
 $Paris$  and  $Cork$   
 $Paris$  and  $Coimbra$

# Strict Preferences and Indifference

## Concept

- An agent is indifferent between A and B iff she prefers A at least as much as B and B as least as much as A.
- An agent strictly prefers A to B iff she prefers A at least as much as B, but does not prefer B as least as much as A.
- We split the preorder  $\succsim$  into strict preferences  $\succ$  and indifference  $\sim$ .

## Example

- Weak preferences:  
 $Venice \succsim Coimbra$   
 $Venice \succsim Cork$   
 $Coimbra \succsim Cork$   
 $Cork \succsim Coimbra$
- Indifference:  
 $Cork \sim Coimbra$
- Strict preferences:  
 $Venice \succ Coimbra$   
 $Venice \succ Cork$

# Rational Decision Making

## Problem

Given

- a set of actions  $A$ ,
- a set of outcomes  $\Omega$ ,
- an outcome of actions  $z : A \rightarrow \Omega$ ,
- a preference preorder  $\succsim$  on  $\Omega$ ,

make a decision by  
choosing an action from  $A$ .

## Rational Decision

- An outcome  $\omega^*$  is optimal (most preferred) iff no other outcome is strictly preferred to  $\omega^*$ .
- Rational decisions are the actions that have an optimal outcome.
- There may be multiple optimal outcomes and multiple rational decisions.

# Decision Making under Constraints

## Problem

- An agent needs to make a decision in different situations.
- The agent's preferences usually do not change.
- However, the actions may differ from one situation to the other.
- Constraints describe which actions are possible (feasible) in a situation.

## Example

- Choose the ADT location in several years.
- Constraint: Alexis Tsoukias does not want to organize ADT in 2009
- Your preferences should not change in different years.

# Rational Decision Making under Constraints

## Problem

Given

- a set of actions  $A$ ,
- a subset of feasible actions  $F \subseteq A$ ,
- a set of outcomes  $\Omega$ ,
- an outcome of actions  $z : A \rightarrow \Omega$ ,
- a preference preorder  $\succsim$  on  $\Omega$ ,

make a decision.

## Rational Decision

- An outcome  $\omega^*$  is feasible iff some feasible action in  $F$  leads to  $\omega^*$ .
- A feasible outcome  $\omega^*$  is optimal iff no other feasible outcome is strictly preferred to  $\omega^*$ .
- Rational decisions are the actions with optimal outcomes.
- There may be multiple optimal outcomes and rational decisions.

# Does the agent respect her preferences?

## Rational Decision Making

- The decisions made by the agent are consistent w.r.t. her preferences:
  - If the agent prefers A to B and A is possible (feasible), then she will not choose B.
  - If the agent prefers A to B, but chooses B then A is not possible (feasible).
- Hence the decision can be explained in terms of the preferences and the infeasibility of actions.

## Non-rational Decision Making

- The agent's decision is not the best possible and cannot be explained in terms of her preferences.



# How to explain a decision?

## Why this decision?

- Why not an action with a better outcome?
- Why not an action with another optimal outcome?

## Different answers for different cases:

- 1 Complete preference orders: unique optimal outcome.
- 2 Partial preference orders: multiple optimal outcome.
  - Use artificial constraints to eliminate rational decisions with other outcomes.
  - Use artificial preferences to prefer the chosen outcome to other optimal outcomes.

# Explanations for Complete Preferences

## Why not an action with a better outcome?

- An action  $\alpha$  dominates an action  $\beta$  iff its outcome is strictly preferred to the outcome of  $\beta$ .
- If the decision  $\alpha^*$  has been made, then all dominating actions are infeasible.
- We therefore use the infeasibility of the set of dominators  $Dom(\alpha^*)$  as explanation

## Why not an action with another optimal outcome?

- As the preorder is complete all outcomes are comparable.
- The outcome  $\omega^*$  of  $\alpha^*$  is the unique optimal outcome.

# Explanations with Artificial Constraints

## Why not an action with a better outcome?

- The set of dominators  $Dom(\alpha^*)$  is infeasible.

## Why not an action with another optimal outcome?

- If the decision  $\alpha^*$  has been made, then it need to be justified that none of the other rational decisions has been chosen.
- We may add artificial constraints that make exactly the other rational decisions infeasible.
- We use these artificial constraints as explanation.

# Explanations with Artificial Preferences

## Why not an action with a better outcome?

- The set of dominators  $Dom(\alpha^*)$  is infeasible.

## Why not an action with another optimal outcome?

- If the decision  $\alpha^*$  has been made and its outcome is  $\omega^*$ , then all incomparable outcomes should be less preferred.
- We define an extension  $\succ^*$  of the strict preference order  $\succ$ 
  - if  $\omega$  is incomparable to  $\omega^*$  then  $\omega^* \succ^* \omega$
  - if  $\omega_1 \succ \omega_2$  then  $\omega_1 \succ^* \omega_2$
- We use this extension of the preferences as explanation.

# Explanation of Optimality: Summary

## Why this decision?

- All better decisions are infeasible.
- All other rational decisions are eliminated by artificial constraints or by artificial preferences.

## Which is the crucial information in this explanation?

- **Optimal outcome:** the outcome of the rational decision.
- **Preferences:** the extended preference order.
- **Constraints:** the infeasibility of the strictly better decisions and the artificial constraints.

# Benefits of Explanations

## Acceptance of decisions

- The explanation unveils the preferences and constraints that make that the decision is the best one.
- If a rational stakeholder accepts these preferences then she will accept the decision.

## Critique of decision

- Critique of artificial preferences: add more preferences.
- Critique of the feasibility of the decision: add more constraints.
- Critique of the exclusiveness of the decision: add more actions.

# Decision Making as Combinatorial Optimization

## Combinatorial action space

- Actions are combinations of multiple local options.
- Each local option is chosen from a domain.
- Background constraints describe the legal combinations.
- Feasibility constraints describe which actions are feasible in a given situation.
- (Additive) criterion maps combinatorial actions to numerical outcomes s.t. greater values are preferred.

## Question

Which of the constraints are making a decision rational?

# Example: Resource Allocation and Scheduling

## Variables for local options

- Assign tasks to workers.
- Assign starting times to tasks.

## Constraints for feasibility

- A worker cannot do two tasks at the same time.
- If a task precedes another one the second task can only start after the first one has finished.

## Expression for criterion

- For example the sum of lateness of all tasks.



# Combinatorial Problem

Problem space:  $X_1 \times \dots \times X_n$

For example, for each task  $i = 1, \dots, t$  we introduce

- set  $X_i$  of project members who can do task  $i$ ;
- set  $X_{t+i}$  of time periods for performing task  $i$ ;

# Combinatorial Decision Space

Constraints:  $C \subseteq X_{i_1} \times \dots \times X_{i_k}$

Local constraints of small scope  $\{i_1, \dots, i_k\}$ , e.g.

- precedence constraint between tasks  $i, j$ ,  $x_{t+i} < x_{t+j}$ .
- resource constraint for each project member:

$$\text{if } x_i = x_j \text{ then } x_{t+i} < x_{t+j} \vee x_{t+j} < x_{t+i}$$

where  $x \in X_1 \times \dots \times X_n$

Decision space:  $D \subseteq X_1 \times \dots \times X_n$

...such that  $x \in D$  iff  $(x_{i_1}, \dots, x_{i_k}) \in C$  for all constraints with scope  $\{i_1, \dots, i_k\}$ .

# Combinatorial Outcome Space

Outcome space:  $\Omega_1 \times \dots \times \Omega_m$

Cartesian product of all outcomes.

Criteria:  $z_j : X_{j_1} \times \dots \times X_{j_{k_j}} \rightarrow \Omega_j$

Global criteria of large scope  $\{j_1, \dots, j_{k_j}\}$ :

- delivery time
- extra hours

Local criteria of small scope  $\{j_1, \dots, j_{k_j}\}$ :

- task of project member  $l$  in period  $p$  for each  $l, p$

# Incomplete & Local Preferences

## Preferences are viewpoint specific

Each viewpoint is defined by one or more criteria

- Marketing: prefer earlier delivery dates all else ignored
- Administration: prefer less extra-hours all else ignored
- Project member  $i$ : prefer task  $A$  over  $B$  all else ignored

rationality principles are restricted to viewpoints!

## Preferences may be incomplete

Project member  $i$  prefers task  $A$  over  $B$ , but has no opinion about  $C$ .

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# Questions about Preferences

## Modelling

How to aggregate viewpoint-specific preferences?

Which preference models can do this?

## Solving

How to solve combinatorial problems under those preferences?

## Explaining

How to explain the results while allowing user critics?

Can we use the original user preferences for this?

# Why is there no action with a better outcome?

## Why are all the dominators of the decision infeasible?

- If  $\alpha^*$  is the decision and  $\omega^*$  its outcome then all actions with strictly greater outcome are infeasible.
- We want to describe this set of actions in a most general form by using the original constraints.
- We want to find a minimal subset of the original constraints.

## Characterizing the dominators

- $\beta$  is a dominator of  $\alpha^*$  iff its outcome strictly preferred to  $\omega^*$
- The dominators are exactly the solutions of  $z(\vec{x}) > \omega^*$
- As the dominators are infeasible, no solution of the constraints satisfies  $z(\vec{x}) > \omega^*$

# Atomic Optimization Problems (I)

## Preference model:

- single criterion  $z : \mathcal{X} \rightarrow \Omega$
- total order  $\geq$  on  $\Omega$

## Problem

$$\text{Max}_{z, \geq}(D) := \{x \in D \mid \nexists x^* \in D : z(x^*) > z(x)\}$$

## Classic combinatorial optimization

- represent order by utility  $u$  s.t.  $\omega_1 \geq \omega_2$  iff  $u(\omega_1) \geq u(\omega_2)$
- solve  $\max\{u(z(x)) \mid x \in D\}$  and let  $x^*$  be a solution
- can be solved by existing optimizers



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- can be solved by existing optimizers

# Atomic Optimization Problems (II)

## Solved form

- let  $\omega^*$  be the value  $z(x^*)$  of  $z$  in solution  $x^*$
- then  $Max_{z, >}(D) = \{x \mid x \in D \wedge z(x) = \omega^*\}$

# Explanation of Optimality

## Optimization problem

Let  $\omega^*$  be the optimal value of  $z$  under constraints  $\mathcal{C}$ .

## Explanation questions

- Why is  $\omega^*$  optimal?
- Why isn't  $\omega$  chosen instead?

## Explanation of optimality: $(>, \omega^*, E)$

where  $E$  is a simplest subproblem (minimal subset) of  $\mathcal{C}$  s.t.  $\omega^*$  is the optimal value of  $z$  under  $E$

- $\omega^*$  is optimal as  $E$  defeats all better values
- $\omega$  is not chosen since  $\omega^* > \omega$  or  $\omega$  is defeated by  $E$

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# How to compute explanations?

## Reduce to conflicts

- find a minimal unsatisfiable subset  $E'$  (“conflict”) of  $\mathcal{C} \cup \{z > \omega^*\}$
- $(>, \omega^*, E' \setminus \{z > \omega^*\})$  is an explanation of optimality

## How to compute conflicts?

Perform a sequence of satisfiability checks – QUICKXPLAIN

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## How to compute conflicts?

Perform a sequence of satisfiability checks – QUICKXPLAIN



# Explaining the Optimality of Solutions

## Explanation of optimality

- A minimal subset  $X$  of the original constraints such that no solution of  $X$  satisfies  $z(\vec{x}) > \omega^*$ .

## Reduction to Conflict between Constraints

- An explanation of optimality is a minimal subset  $X$  of the original constraints  $C$  such that there is no solution of the constraints  $X$  and  $z(\vec{x}) > \omega^*$ .
- Hence, explanations of optimality are obtained as conflicts if the original constraints are moved to the foreground and the dominator constraint is moved into the background.

# Optimize and Explain

## Optimize

- Constraints:  $C$
- Objective: maximize  $z(\vec{x})$
- Method: some optimizer
- Result: optimum  $\omega^*$

## Explain

- Background:  $z(\vec{x}) > \omega^*$
- Foreground:  $C$
- Method: e.g. QuickXplain
- Result: conflict  $X$

## Explanation of optimality

The optimum  $\omega^*$ , the preference order  $>$ , and the conflict  $X$ .

# Incomplete Preference Orders

## Assumption.

- the decision maker has given only some preferences
- hence, the complete preference relation is a superset of the given preferences
- the given preferences define a space of possible complete preference relations

## Preference model

- Single criterion  $z : \mathcal{X} \rightarrow \Omega$
- space of complete orders on  $\Omega$  that are supersets of a given (Partial) preorder  $\succsim$  on  $\Omega$

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- space of complete orders on  $\Omega$  that are supersets of a given (Partial) preorder  $\succsim$  on  $\Omega$

# Alternative Optimizations

## Problem

- let  $\tau(\succ)$  the set of complete extensions of  $\succ$
- $Max_{z,\succ}(D) := \bigcup_{\succ \in \tau(\succ)} Max_{z,\succ}(D)$

## Optimization under Partial Orders

$$Max_{z,\succ}(D) = \{x \in D \mid \nexists x^* \in D : z(x^*) \succ z(x)\}$$

## Solved form

- let  $\Omega^*$  be the optima to be found by the optimizer
- $Max_{z,\succ}(D) = \{x \mid x \in D \wedge \bigvee_{\omega^* \in \Omega^*} z(x) = \omega^*\}$

# Explanations under Partial Orders

## Approach

- chooses a linear extension  $>$  of  $\succ$  and
- generates the optima  $\omega_1^*, \dots, \omega_k^*$  in decreasing  $>$ -order

# Explanations under Partial Orders

## Explanation with dominance constraints

- each  $\omega_i^*$  has an explanation of optimality  $(\succ, \omega_i^*, E_i)$
- but  $E_i$  contains dominance constraints  $z(x) \not\leq \omega_j^*$

## Explanation without dominance constraints

- define extension  $\succ_i$  of  $\succ$  s.t.  $\omega_i^* \succ_i \omega_j^*$  for  $j \neq i$
- choose a linear extension  $>_i$  of  $\succ_i$
- find new explanation  $(>_i, \omega_i, E'_i)$ , namely for the optimality of  $\omega_i^*$  w.r.t. to  $>_i$

# Decision Making as Sequential Optimization

## Combinatorial outcome space

- An action can be evaluated via multiple viewpoints.
- Each viewpoint determines an outcome for the action.
- Each viewpoint defines preferences on its outcome.
- There is a strict importance ordering among the viewpoints.
- Global outcomes are obtained as combinations of viewpoint-specific outcomes.

## Question

Which of the viewpoint-specific constraints/preferences are making a decision rational?



# Lexicographic Optimization

## Preference Structure

- Multiple criteria  $z_i$  map the actions to outcomes from  $\Omega_i$ .
- A preference order  $\succsim_i$  for each  $\Omega_i$ .
- The criteria  $z_1, \dots, z_m$  are ordered in increasing importance.

## Aggregation

- We define the lexicographical preference order  $\succ_{lex}$  on  $\Omega_1 \times \dots \times \Omega_m$ .
- A vector  $(\omega_1^*, \dots, \omega_m^*)$  is lexicographically preferred to  $(\omega_1, \dots, \omega_m)$  iff  $\omega_k^*$  is preferred to  $\omega_k$  for the smallest index  $k$  for which the two vectors differ.

# Lexicographic Optimize and Explain

## Optimize

- 1 Compute optimum  $\omega_1^*$  of  $z(\vec{x}_1)$  under  $\succ_1$  and  $C$ .
- 2 Compute optimum  $\omega_2^*$  of  $z(\vec{x}_2)$  under  $\succ_2$  and  $C, z(\vec{x}_1) = \omega_1^*$ .
- 3 Compute optimum  $\omega_3^*$  of  $z(\vec{x}_3)$  under  $\succ_3$  and  $C, z(\vec{x}_1) = \omega_1^*, z(\vec{x}_2) = \omega_2^*$  and so on.

## Explain

- Sequence  $(\xi_1, \dots, \xi_n)$  of explanations  $\xi_i = (>_i, \omega_i^*, E_i)$ .
- $E_i$  may contain constraints  $z_j(x) = \omega_j^*$  for  $j < i$ .
- This indicates that the optimal values of more important criteria defeated the values of  $z_i$  that are better than  $\omega_i^*$ .

# Explanation Networks

## Graphical representation of lexicographical explanations

- Each  $\xi_i = (>_i, \omega_i^*, E_i)$  is represented by a node.
- An edge is drawn from  $\xi_i$  to  $\xi_j$  if the defeaters  $E_j$  of  $z_j$  contain a constraint of the form  $z_i(\vec{x}) = \omega_i$ .

## Example

see Preference-Based Problem Solving for Constraint Programming in Recent Advances in Constraints, LNCS 5129 Springer 2008.

# Unconstrained Importance Orders

## Optimize

- Choose a permutation  $\pi$  of the indices  $1, \dots, m$ .
- Compute lexicographical optimum  $(\omega_{\pi_1}^* \dots, \omega_{\pi_m}^*)$  for  $z_{\pi_1}, \dots, z_{\pi_m}$ .

## Explain

- Take an explanation  $(\xi_{\pi_1} \dots, \xi_{\pi_m})$  of the lex-optimality of  $(\omega_{\pi_1}^* \dots, \omega_{\pi_m}^*)$ .
- It lists the criteria in the chosen order of importance.

# Decision Making as Multi-Objective Optimization

## Combinatorial outcome space

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- Each viewpoint defines a preferences on its outcome.
- Certain viewpoints may have the same importance.
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## Question

Which are the view-point specific constraints and preferences are making a decision rational?

# Pareto-Optimization

## Preference Structure

- Multiple criteria  $z_i$  map the actions to outcomes from  $\Omega_i$ .
- A preference order  $\succsim_i$  for each  $\Omega_i$ .
- The criteria  $z_1, \dots, z_m$  have all the same importance.

## Aggregation

- We define the weak Pareto-dominance order  $\succeq_{Pareto}$  on  $\Omega_1 \times \dots \times \Omega_m$ .
- A vector  $(\omega_1^*, \dots, \omega_m^*)$  weakly dominates  $(\omega_1, \dots, \omega_m)$  iff  $\omega_i^*$  is weakly preferred to  $\omega_i$  for all  $i$ .

# Pareto-Optimize and Explain

## Optimize

- Outer branching uses the lexicographic order as linear extension of the strict Pareto-dominance.
- Dominance constraints  $z(\vec{x}) \not\prec_{\text{pareto}} \vec{\omega}$  have the form  $\bigvee_{j=1}^n z_j(\vec{x}) >_j \omega_j$ .

## Explanations with Artificial Constraints

- Artificial preferences: lexicographical order as before.
- Dominance constraints reduce to  $z_j(\vec{x}) >_j \omega_j$ .
- These artificial constraints can be viewed as penalization limits, which gives a clearer explanation than an arbitrary artificial preference order over a combinatorial space.

## Lessons learned

- Combinatorial structure impacts the form of explanations.

## Open questions

- Does uncertainty impact the form of explanations?
- There is a relationship between reasoning about uncertainty and quantified constraint satisfaction [3]
- Which kind of explanations do we obtain for CP-nets?



## Uncertainty and Explanation

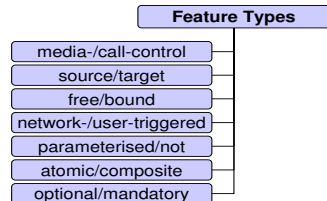
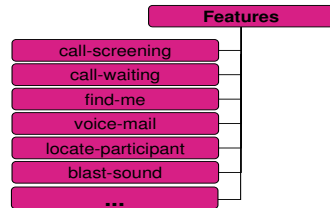
- An action may have uncertain outcomes modeled by a probability distribution.
- Actions are then compared by their expected utility.
- Preferences on outcomes can thus be transformed into preferences on actions.
- We can produce explanations in terms of action preferences.
- Question: should explanations unveil also the probabilities and the outcome preferences?

# Outline

- 1 Introduction
- 2 Explanations and Satisfaction
- 3 Explanations and Optimisation
- 4 Case-Study: Configuring Telecoms Feature Subscriptions
  - The Feature Subscription Problem
  - Formalisation
  - Relaxation of Feature Subscriptions
  - Implementation of Different Approaches
  - Experiences

# Call Control Features [8, 9]

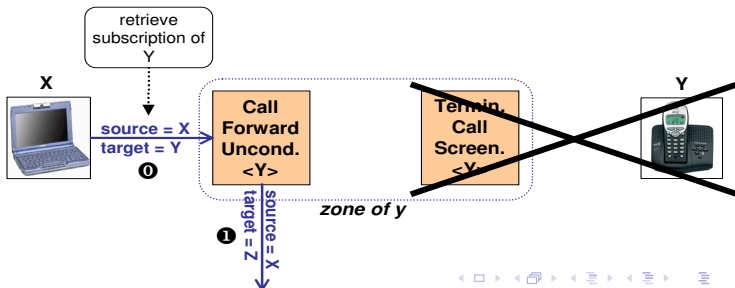
- **Communication services are pervasive and disruptive**
  - personalisation solutions to control and enrich services are a must
- **Call control features**
  - increments of the basic call service
  - primitive service configuration options for subscribers
  - 10s of features available



## Computing Explanations in Problem Solving

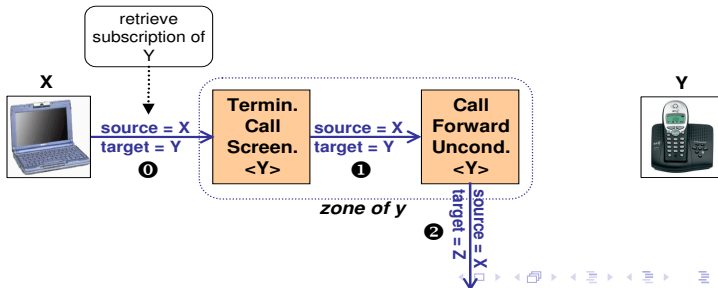
# Feature Interactions

- “Some way in which a feature modifies or influences the behaviour of another feature in generating the system’s overall behaviour”
- Undesirable interactions must be detected and avoided when users configure their subscriptions



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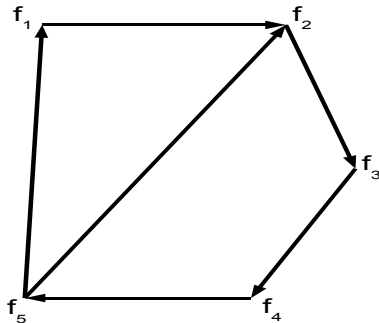


# Configuring Subscriptions

- **Subscribers** select features, and specify precedence constraints between features
- **Configuration engine**
  - **Verification.** Checking the consistency of a subscription is linear with respect to the number of features and precedence constraints.
  - **Partial Completion.** Computing transitive closure is cubic with respect to the number of features.
  - **Completion.** Ordering a subscription is linear with respect to the number of features and precedence constraints.
  - **Filtering.** Finding incompatible features is cubic with respect to the number of features.
  - **Revision.** Finding an optimal relaxation is NP-hard since it is a generalization of the feedback vertex problem.

# Catalogue Graph

- A **catalogue** is a pair  $\langle \mathcal{F}, \mathcal{H} \rangle$  of features and precedence constraints. It can be seen as a *directed graph*.
- Example,  $\mathcal{F} = \{f_1, \dots, f_5\}$ ,  
 $\mathcal{H} = \{\langle f_1, f_2 \rangle, \langle f_2, f_3 \rangle,$   
 $\langle f_3, f_4 \rangle, \langle f_4, f_5 \rangle, \langle f_5, f_1 \rangle, \langle f_5, f_2 \rangle\}$ .



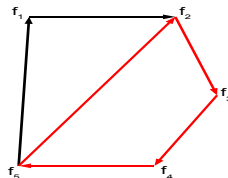
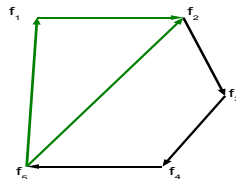


# Subscription

- A feature subscription  $S$  of catalogue  $\langle \mathcal{F}, \mathcal{H} \rangle$  is a tuple  $\langle F, H, P, W_F, W_P \rangle$ , where
  - $F \subseteq \mathcal{F}$ ,
  - $H$  is the projection of  $\mathcal{H}$  on  $F$ ,
  - $P$  is a set of (user defined) precedence constraints on  $F$ ,
  - $W_F : F \rightarrow \mathbb{N}$  is a function that assigns weights to features and
  - $W_P : P \rightarrow \mathbb{N}$  is a function that assigns weights to user precedence constraints.
- The value of  $S$  is defined by
$$\text{Value}(S) = \sum_{f \in F} W_F(f) + \sum_{\prec_{ij} \in P} W_P(\prec_{ij}).$$

# Subscription

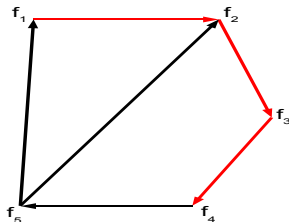
- A feature subscription  $\langle F, H, P, W_F, W_P \rangle$  is consistent if and only if the directed graph  $\langle F, H \cup P \rangle$  is acyclic.
- $F = \{f_1, f_2, f_5\}$  and  $P = \emptyset$  induces a consistent subscription.
- $F = \{f_2, f_3, f_4, f_5\}$  and  $P = \emptyset$  induces an inconsistent subscription.



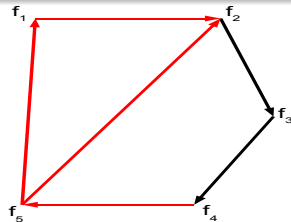
# Relaxation

- A **relaxation** of a subscription  $\langle F, H, P, W_F, W_P \rangle$  is a subscription  $\langle F', H', P', W'_F, W'_P \rangle$  such that
  - $F' \subseteq F$ ,
  - $H' = H \downarrow_{F'}$ ,
  - $P' \subseteq P \downarrow_{F'}$ .
  - $W_{F'}$  is  $W_F$  restricted to  $F'$ , and
  - $W_{P'}$  is  $W_P$  restricted to  $P'$ .
- Let  $S$  be an inconsistent feature subscription and  $R_S$  be the set of all consistent relaxations of a feature subscription  $S$ . We say that  $S_i \in R_S$  is an **optimal relaxation** of  $S$  if it has maximum value among all relaxations.

# Relaxation



- A maximal relaxation  $S_5$  induced by  $F \setminus \{f_5\}$
- $\text{Value}(S_5) = 1+2+3+4 = 10$

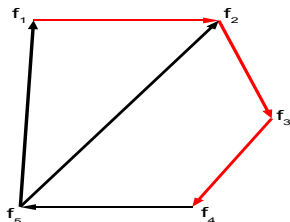


- A maximal relaxation  $S_3$  induced by  $F \setminus \{f_3\}$
- $\text{Value}(S_3) = 1+2+4+5 = 12$

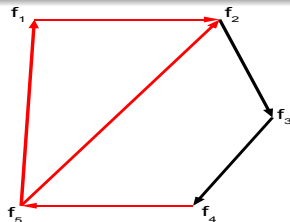
## Complexity

Finding an optimal relaxation is NP-hard!

# Relaxation



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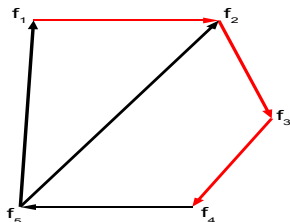


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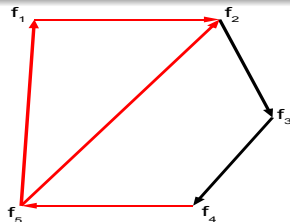
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# Relaxation



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## Complexity

Finding an optimal relaxation is NP-hard!

# Different Approaches

- Constraint Programming
- Partial Weighted Maximum Satisfiability
- Integer Linear Programming

# Modeling the problem as a COP(I)

Table: Variables and Domains

Variable	Type	Domain	Purpose
$s_{f_i}$	Boolean	0/1	inclusion/exclusion of a feature $f_i \in F$
$p_{f_i}$	Integer	$1 \dots  F $	position of a feature $f_i \in F$
$sp_{ij}$	Boolean	0/1	inclusion/exclusion of a user precedence $p_{ij} \in P$



# Modeling the problem as a COP(II)

- **Constraints**

- Precedence constraints in catalogue

$$s_{f_i} \wedge s_{f_j} \rightarrow (p_{f_i} < p_{f_j})$$

- Precedence constraints defined by the user (Preference)

$$s_{p_{ij}} \rightarrow (s_{f_i} \wedge s_{f_j} \wedge (p_{f_i} < p_{f_j}))$$

- **Objective Function.** The objective is to maximize:

$$\sum_{f_i \in F} s_{f_i} \times w_{f_i} + \sum_{p_{ij} \in P} s_{p_{ij}} \times w_{p_{ij}}$$

# Consistency Techniques

- **Arc Consistency (AC)**
- **Mixed Consistency:** different levels of consistency on different sets of variables of a given problem.
  - *Singleton Arc Consistency* ( $SAC_b$ ) on the Boolean variables and Arc Consistency on the remaining variables.
  - *Restricted Singleton Arc Consistency* ( $RSAC_b$ ) on the Boolean variables and Arc Consistency on the remaining variables.

# Partial Weighted MaxSAT

**Boolean satisfiability (SAT)** is the problem of determining if the variables of a given Boolean formula can be assigned in such a way as to make the formula evaluate to TRUE.

$$\begin{array}{ccccccc}
 (p & \vee & \neg q & \vee & r) & \wedge \\
 (q & \vee & w & \vee & s) & \wedge \\
 (r & \vee & t & \vee & \neg q)
 \end{array}$$

**Partial Weighted Maximum Boolean Satisfiability** extends SAT by including the notions of hard and soft clauses. The goal is to find an assignment that maximizes the value.

$$\begin{array}{ccccccc}
 \langle \top, & (p & \vee & \neg q & \vee & r) \rangle & \wedge \\
 \langle w_i, & (q & \vee & w & \vee & s) \rangle & \wedge \\
 \langle w_j, & (r & \vee & t & \vee & \neg q) \rangle
 \end{array}$$

# Partial Weighted MaxSAT: Model (I)

- Precedence constraints in the catalogue:

$$\frac{p_{ij} \in H}{\langle \top, (\neg s_{f_i} \vee \neg s_{f_j} \vee s_{p_{ij}}) \rangle \in \text{SatInst}}$$

- The precedence relation is transitive:

$$\frac{\{p_{ij}, p_{jk}\} \subseteq H \cup P}{\langle \top, (\neg s_{p_{ij}} \vee \neg s_{p_{jk}} \vee s_{p_{ik}}) \rangle \in \text{SatInst}}$$

- The precedence relation is antisymmetric:

$$\frac{p_{ij} \in H \cup P}{\langle \top, (\neg s_{p_{ij}} \vee \neg s_{p_{ji}}) \rangle \in \text{SatInst}}$$

# Partial Weighted MaxSAT: Model (II)

- Each feature is associated with its weight:

$$\frac{f_i \in F}{\langle w_{f_i}, (s_{f_i}) \rangle \in \text{SatInst}}$$

- Each user precedence relation is associated with its weight:

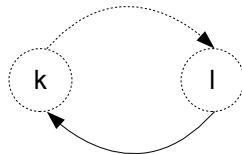
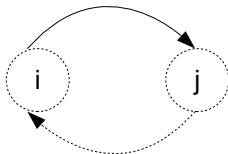
$$\frac{p_{ij} \in P}{\langle w_{p_{ij}}, (s_{p_{ij}}) \rangle \in \text{SatInst}}$$

- A user precedence relation is only satisfied if its features are included:

$$\frac{p_{ij} \in P}{\langle \top, (s_{f_i} \vee \neg s_{p_{ij}}) \rangle \in \text{SatInst}} \quad \frac{p_{ij} \in P}{\langle \top, (s_{f_j} \vee \neg s_{p_{ij}}) \rangle \in \text{SatInst}}$$

## Reducing the number of variables and clauses

- The scope of the precedence constraint variables can be restricted to the transitive closures of  $H \cup P$  since two features that are unrelated under  $H \cup P$  can appear in any order.



The order between j and k is irrelevant to any optimal relaxation of this inconsistent subscription

- The clause whose consequence is already enforced by the catalogue, i.e.,  $\{p_{ji}, p_{kj}, p_{ik}\} \cap H \neq \emptyset$ , can be avoided.

# Integer Linear Programming: Formulation

- Maximize

$$\sum_{f_i \in F} w_{f_i} s_{f_i} + \sum_{p_{ij} \in P} w_{p_{ij}} s_{p_{ij}}$$

- Catalogue Precedence Constraint

$$p_{f_i} - p_{f_j} + n * s_{f_i} + n * s_{f_j} \leq 2n - 1$$

- User Precedence Constraint

$$p_{f_i} - p_{f_j} + n * s_{p_{ij}} \leq n - 1$$

$$s_{p_{ij}} - s_{f_i} \leq 0$$

$$s_{p_{ij}} - s_{f_j} \leq 0$$

# Comparison

$\langle f, p \rangle$	AC		RSAC <sub>b</sub>		SAC <sub>b</sub>	
	time	#nodes	time	#nodes	time	#nodes
$\langle 15, 20 \rangle$	92	726	34	41	42	41
$\langle 20, 10 \rangle$	203	1,694	39	47	50	46
$\langle 25, 40 \rangle$	14,985	88,407	595	187	678	169
$\langle 30, 20 \rangle$	6,073	29,211	653	184	768	161
$\langle 35, 35 \rangle$	124,220	481,364	7,431	1,279	8,379	1,093
$\langle 40, 40 \rangle$	1,644,624	5,311,838	67,798	9,838	76,667	8,475

**Table:** Average results of maintaining AC, RSAC<sub>b</sub> and SAC<sub>b</sub>.



# Comparison

Table: Catalogue  $\langle 50, 250, \{<, >\} \rangle$ .

$\langle f, p \rangle$	PWMSAT			CPLEX			CP	
	#nodes	time	#us	#nodes	time	#us	#nodes	time
$\langle 15, 20 \rangle$	721	1,039	0	51	61	0	41	34
$\langle 20, 10 \rangle$	1,295	1,619	0	50	47	0	47	39
$\langle 25, 40 \rangle$	5,039	4,391	0	3,482	1,945	0	187	595
$\langle 30, 20 \rangle$	5,415	6,397	0	1,901	1,025	0	184	653
$\langle 35, 35 \rangle$	30,135	23,955	0	35,247	22,763	0	1,279	7,431
$\langle 40, 40 \rangle$	186,913	282,760	0	299,829	247,140	0	9,838	67,798
$\langle 45, 90 \rangle$	6,291,957	12,638,251	8	5,280,594	7,690,899	2	104,729	1,115,515

# Review of the Case-Study

- We presented, and evaluated, three optimisation-based approaches to finding optimal reconfigurations of call-control features when the user's preferences violate the technical constraints.
- Our results also suggest that the CP approach, when applied with stronger consistency, is able to scale well compared to the other approaches.
- Finding an optimal reconfiguration of a subscription of reasonable size is feasible using CP.
- It's good, in fact crucial, to focus on real-world applications!

# Outline

- 1 Introduction
- 2 Explanations and Satisfaction
- 3 Explanations and Optimisation
- 4 Case-Study: Configuring Telecoms Feature Subscriptions
- 5 Wrap-up

# Wrap-up

- 1 Introduction
- 2 Explanations and Satisfaction
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# Where can you get the slides?

## Tutorial web-site

<http://www.cs.ucc.ie/~osullb/ijcai-tutorial-2009/>



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# Computing Explanations in Problem Solving

## A Review of Formal Approaches

**Barry O'Sullivan<sup>1</sup>**   **Ulrich Junker<sup>2</sup>**

**<sup>1</sup>Cork Constraint Computation Centre**

Department of Computer Science, University College Cork, Ireland

`b.osullivan@cs.ucc.ie`

**<sup>2</sup>ILOG, An IBM Company**

Sophie Antipolis, France

`uli.junker@free.fr`

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